

Office of the Deputy Registrar: Academic Administration

Student Responsibilities

Student email

We use your UCT email account to communicate with you. Check your UCT email regularly and ensure that your mailbox quota is not exceeded, as messages will not reach you if your mailbox is full. You may auto-forward your UCT email to another email to ensure you receive official notices.

Maintaining personal and academic information

You are responsible for regularly checking and maintaining the following information yourself via Student Self Service. UCT will not accept responsibility for consequences of incorrect, outdated, invalid or missing information:

1. Contact Information: Addresses, Telephone Numbers and Emergency Contacts

This information must be up-to-date to ensure that communications reach you, and that you are contactable by University staff.

2. Bank Account Information

No cash payments are made to students. Any financial aid allowances, bursary advances and other refunds will go to the bank account that you specify.

3. Course Registrations

Make sure that your course registrations are correctly reflected, as late changes will incur fee penalties. Changes and refunds are not allowed after the published deadlines.

4. Fee Account

Check this regularly. Statements are e-mailed to the Fee Payer's e-mail address you provide. If this information is not maintained on system statements will be e-mailed to your UCT e-mail address.

Protect your password

Do not divulge your password to anyone. Do not leave a PC unattended if you are logged in. UCT will not accept responsibility for damage or loss arising from abuse of your User ID and Password.

Accessing Student Self Service:

Student [Self-Service](#) is available from the [Students UCT Website](#) as follows:

- Current Students> Online resources > Undergraduate
- Current Students> Online resources > Postgraduate & postdoctoral
- Log in using your UCT student number and UCT network password

Obtaining end-of year results

The date for the release of end-of-year results is as set on the academic calendar. After this date, you can view your results via View Grades on PeopleSoft Self-Service. You can also access and download your Academic Record via PeopleSoft Self-Service. If you require an official transcript, you can contact the Student Records Office (transcripts@uct.ac.za) to request and pay for an official transcript.



Dr Karen van Heerden
Deputy Registrar: Academic Administration
