

3

Admin, communication and technical support

Behind every successful postgraduate journey is a strong foundation of administrative, communication and technical support. This category brings together the essential services that help students navigate registration, systems, digital platforms, academic records and everyday university processes. By reducing complexity and removing friction, these services ensure that postgraduates can spend less time troubleshooting and more time engaging deeply with their studies, research and intellectual communities.

This section contains info about the services available to you at UCT under this category

Central Academic & Faculty Administration

Information and Communication Technology Services (ICTS)

International Academic Programmes Office (IAPO)

Postgrad Hub

Student Systems Support (SSS)

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Postgrad
administrators
offer guidance
on anything
admin-related

Central Academic & Faculty Administration

Admin is an ever-present and inescapable part of one's postgraduate degree experience. UCT's administrative backbone assists with academic records, registration, programme progression, examination procedures and compliance with postgraduate requirements, ensuring your academic journey runs smoothly from enrolment to graduation. Especially useful to this cohort are the designated postgraduate administrators within each faculty whose job it is to help postgraduates figure out the administrative requirements associated with their degree programmes.



Solving all your
internet and
computer-
related issues

Information and Communication Technology Services (ICTS)

As a student at UCT, you can access a wide range of information and communication technology services to support your academic endeavours. ICTS ensures you have the digital tools and infrastructure needed to optimise your postgraduate studies – from campus Wi-Fi and email systems to software licenses and tech support. It underpins your access to online learning, research platforms and digital collaboration tools. All first-time entering students are eligible to receive a laptop from UCT at a reduced cost from ICTS, but you can only opt-in for a UCT laptop during the registration process.



For our
international
students and/or
an international
experience

International Academic Programmes Office (IAPO)

This office supports international postgraduates by advising on visas, immigration and study-abroad opportunities. Whether you're coming to UCT from abroad or planning research time overseas, IAPO offers specialist guidance to help you navigate logistics and opportunities.



Online info
hub about
your degree
journey from
start-to-finish

Postgrad Hub

A central information portal for prospective and current postgraduates, the Postgraduate Hub consolidates vital resources on funding, academic administration, career support, wellness and postgraduate-specific events. It also hosts an events calendar with workshops, webinars and networking opportunities tailored to postgraduate needs.



The team
behind UCT's
online student
admin systems

Student Systems Support (SSS)

This team assists students with using PeopleSoft self-service, UCT's online student administrative system for registration and student records, helping students efficiently resolve technical issues and manage their academic journey from registration through to graduation.

