



UCT REGISTRATION STUDENT GUIDE

FACULTY OF HEALTH SCIENCES
UNDERGRADUATE
Blank Shopping Cart





INTRODUCTION

Welcome to the registration process!

To become a registered student at the University of Cape Town, please meticulously follow all the steps outlined in this Registration Activity Guide. Completing these steps is crucial for your successful registration.

This guide covers the Blank Shopping Cart (BSC) registration process for FHS UG studies.

The registration method relevant to you will be indicated by the Health Sciences Faculty Office. Ensure that you follow the appropriate registration method and complete all the required steps.

Upon completing all the steps, you will be able to generate a proof of registration.

If you encounter any difficulties accessing or navigating the PeopleSoft student page, or any other part of the registration process, please contact the SSS Student Support Helpdesk:

Email: sss-helpdesk@uct.ac.za Phone: +27 (0)21 650 5227

STEPS OVERVIEW

| | |
|-------|---|
| START | <u>ACCESS “REGISTRATION ACTIVITY GUIDE”</u> |
| 1 | <u>INTRODUCTION</u> |
| 2 | <u>DECLARATION</u> |
| 3 | <u>ADDITIONAL INFORMATION</u> |
| 4 | <u>PERSONAL DETAILS</u> |
| 5 | <u>BIOGRAPHICAL DETAILS</u> |
| 6 | <u>CONTACT DETAILS</u> |
| 7 | <u>ADDRESSES</u> |
| 8 | <u>EMERGENCY CONTACTS</u> |
| 9 | <u>COMMUNICATION PREFERENCES</u> |
| 10 | <u>PERSONAL & DEMOGRAPHIC INFO</u> |
| 11 | <u>HOLDS</u> |
| 12 | <u>MY COURSES</u> |
| 13 | <u>VIEW MY CLASSES</u> |
| 14 | <u>COMPLETE</u> |
| END | <u>PROOF OF REGISTRATION</u> |





Sign into PeopleSoft

Use the following link to access the PeopleSoft Student site:

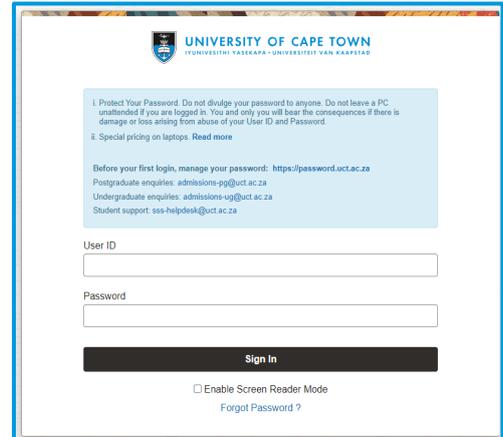
<https://studentonline.uct.ac.za/>

If you require assistance with resetting/updating your password, please contact the ICTS Help-desk or follow the link:

Email: icts-helpdesk@uct.ac.za

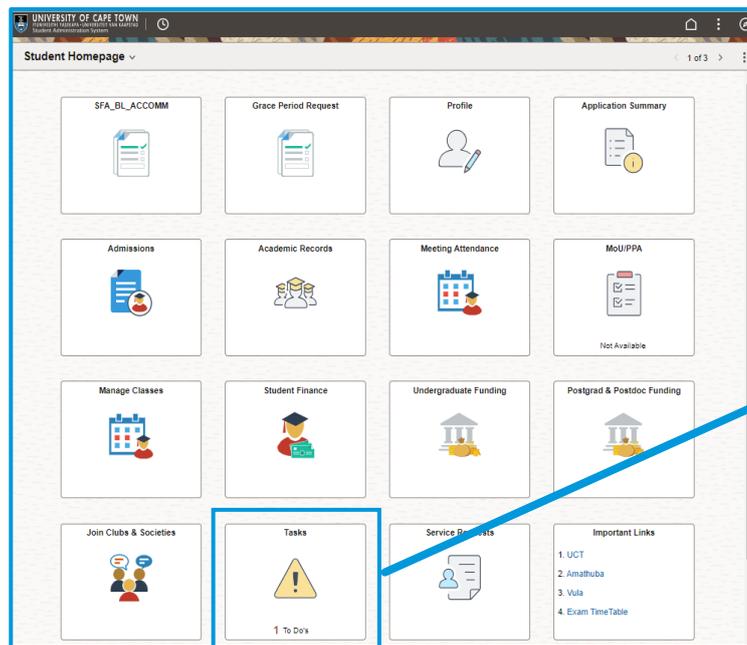
Phone: +27 (0)21 650 4500

Link: <https://password.uct.ac.za/>

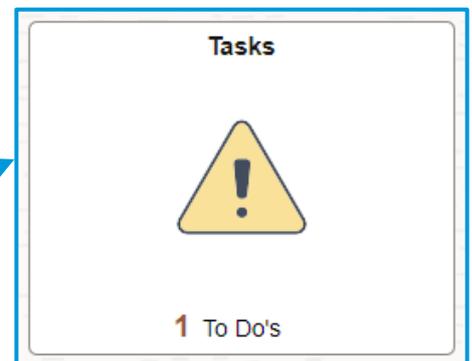


Access Activity Guide

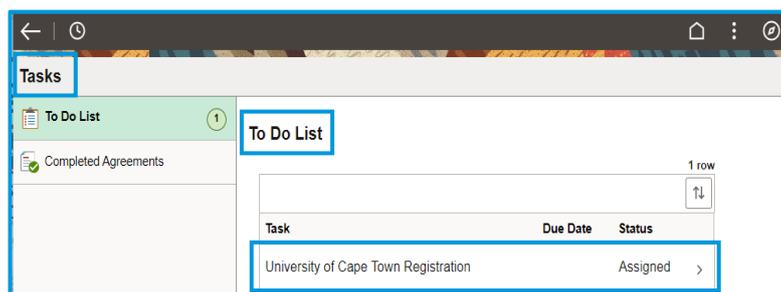
On the **Student Home Page**, click on the **Tasks** tile



Tip: The “Tasks” tile is usually found towards the bottom of the “Student Homepage.”



On the **Tasks** page **To Do List**, click on **University of Cape Town Registration** to open the **Registration Activity Guide**.





ACTIVITY GUIDE

The Registration Activity Guide consists of fourteen (14) sequential steps that must be completed to finalize your registration. Each step is essential and cannot be skipped.

To become a registered student at UCT, you must successfully complete all steps.

NOTE:

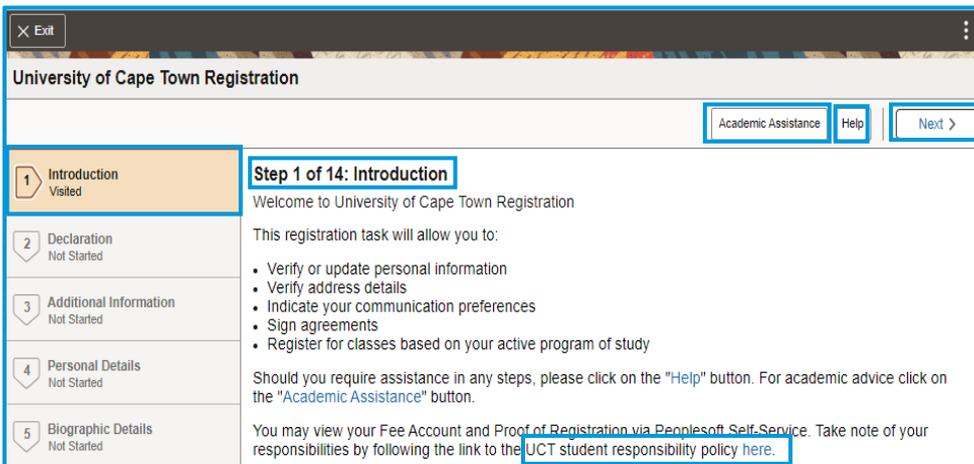
- The **Introduction** section provides important information about the structure and use of this activity guide. It also includes details on where to seek academic and technical assistance and provides a link to the UCT Student Responsibility Policy page.
- The **Privacy Statement** highlights crucial information regarding the use of personal information and UCT's compliance with POPIA (Protection of Personal Information Act).
- The **Declaration** contains essential statements regarding your registration at UCT. It also emphasizes that all correspondence between you and the university will be conducted via your UCT email account.

Additional information, when needed, is denoted with: 

| | |
|----|--|
| 1 | Introduction Visited |
| 2 | Declaration Not Started |
| 3 | Additional Information Not Started |
| 4 | Personal Details Not Started |
| 5 | Biographic Details Not Started |
| 6 | Contact Details Not Started |
| 7 | Addresses Not Started |
| 8 | Emergency Contacts Not Started |
| 9 | Communication Preferences Not Started |
| 10 | Personal & Demographic Information Not Started |
| 11 | Holds Not Started |
| 12 | My Courses Not Started |
| 13 | View My Classes Not Started |
| 14 | Complete Not Started |

STEP 1: Introduction

Read the **Introduction** and click **Next** to continue.



The screenshot shows the 'University of Cape Town Registration' interface. At the top, there are buttons for 'Academic Assistance', 'Help', and 'Next >'. On the left, a progress bar shows steps 1 through 5, with step 1 'Introduction' marked as 'Visited'. The main content area is titled 'Step 1 of 14: Introduction' and contains the following text:

Welcome to University of Cape Town Registration

This registration task will allow you to:

- Verify or update personal information
- Verify address details
- Indicate your communication preferences
- Sign agreements
- Register for classes based on your active program of study

Should you require assistance in any steps, please click on the "Help" button. For academic advice click on the "Academic Assistance" button.

You may view your Fee Account and Proof of Registration via Peoplesoft Self-Service. Take note of your responsibilities by following the link to the UCT student responsibility policy here.



STEP 2: Declaration

Read the Privacy Statement and Declaration information and **click Accept** and **Next** to continue

University of Cape Town Registration

Academic Assistance Help < Previous Next >

1 Introduction Visited

2 Declaration Complete

3 Additional Information Not Started

4 Personal Details Not Started

5 Biographic Details Not Started

Step 2 of 14: Declaration

PRIVACY STATEMENT FOR REGISTRATION AT UCT

When you register as a student at UCT we collect and generate the following information for the purposes of concluding a student contract with you, performing in terms of this student contract, continuing our relationship with you as a UCT alumni and to fulfil our regulatory compliance obligations:

- Personal information in your UCT application and registration forms;
- Your image and fingerprints; and
- Your qualifications.

UCT shares this information with external organisations such as the National Student Financial Aid Scheme (NSFAS), the National learner record data base and other returns as required by the Department of Higher Education.

As a public body, UCT also places records of qualifications we award in the public domain.

If you would like to read more about how we process your personal information, the UCT Student Privacy Notice and UCT Alumni Privacy Notice are available here.

Accept

Tip: Once you “Accept” the Declaration, you can print this page for safe keeping.

DECLARATION

Without prejudice to the terms of my application for admission, I make the following declarations:

1. I will abide by the University’s rules.
2. I accept, agree and understand that all communication between UCT and a student is via the UCT email account. Similarly, my email communication with UCT will be from my UCT email account for as long as I am a registered UCT student. (See Student Responsibilities in step 1 for detail.)
3. I hold myself responsible for:
 - 3.1. the payment of all fees and charges due and payable by me to UCT each year.
 - 3.2. any arrears and interest on arrears as defined in this year’s fee booklet. and
 - 3.3. any costs of recovery, including attorney–and–client scale fees and/or collection commission.
4. If I do not inform the Registrar in writing of withdrawal from studies or a course by the prescribed date(s) I will be liable for full fees even if I do not make use of UCT facilities.
5. UCT does not accept any responsibility for incorrect information or banking details I provided on PeopleSoft and the onus is on me to ensure that the information and data is up to date, complete and accurate.
6. I accept, agree and understand that: UCT may keep and process data and documents in electronic format.
7. I declare that if I had previously been enrolled at another institution, I have disclosed this. I note that if I have not declared my previous enrolment(s) elsewhere when applying, my registration may be terminated and/or disciplinary action may be taken against me.
8. I have not been expelled, rusticated, or excluded from any other University.
9. I accept that concurrent registration in another programme at UCT or any other institution is not allowed without Senate permission and failure to declare concurrent registration may result in de-registration.
10. I waive all claims against UCT for: any damage or loss suffered while I am, or as a consequence of my being, a UCT student and/or arising out of loss or destruction of, or damage to, any property belonging to me or any other person.
11. If I am a minor, I have the consent of my parent(s)/guardian to sign this form.
12. The information given on this form is complete and accurate.

Agreement Date 12/12/2023

Printable Page

The Declaration specifies that any communication between UCT and a student must take place through the UCT email account. Likewise, all email correspondence initiated by a student with UCT should originate from their UCT email account.

STEP 3: Additional Information

NOTE: Depending on the student's cohort, relevant questions in Step 3 (Additional Information) will be visible for completion. Provide answers to these questions, save your responses, and then click "Next" to proceed.

Additional information is required in this step. **Complete** the questions, **Save Answers**, and **click Next** to continue.

The screenshot shows the registration interface for Step 3 of 14: Additional Information. On the left is a navigation menu with steps 1-9. Step 3 is highlighted as 'In Progress'. The main content area contains four questions with 'Yes/No' dropdown menus. A 'Save Answers' button is highlighted in a red box. The questions are:

- *1. Have you received NSFAS funding at another institution? NOTE: if you are NSFAS funded, prior studies will affect your funding years remaining to enable completion of the UCT qualification.
- *2. Have you ever registered at another university (attended, even if you did not complete a qualification)?
- *3. Are you expecting to complete your qualification this year?
- *4. Are you interested in receiving a laptop from UCT?

Note: Once you answered all questions, click Save Answers and follow the prompts to continue.

Answers cannot be changed once the page is saved.
Select Ok to save or Cancel to review the answers again.

OK Cancel

Completed Instructions

Thank You!

Once saved, click **Next** to continue to step 4.

This screenshot shows the same registration page as above, but the 'Save Answers' button is now disabled (greyed out). The 'Next >' button in the top right navigation bar is highlighted with a red box, indicating the next step to take.

STEP 4: Personal Details

Check your **Personal Details**, update if applicable, click **Confirm** and **Next** to continue.

University of Cape Town Registration

Academic Assistance Help < Previous Next >

1 Introduction Visited

2 Declaration Complete

3 Additional Information Complete

4 Personal Details Complete

5 Biographic Details Not Started

Step 4 of 14: Personal Details

Date of Birth

Gender

Identity Number

Names

| Name | Type |
|----------------------|---------|
| <input type="text"/> | Primary |

Confirm

Personal Details

Below is a list of your current names. Each name has a type associated with it that is indicative of the name's use. For example, a name with the type Primary would be your legal name to be used under most circumstances. Use the Former name type to record former names that differs from your Senior Certificate name, if one is recorded. Add a Preferred name which will be used for informal communications. To add, change, or delete a name, click the appropriate link.

To add another "Name" item, click on the plus (+) icon.

To update/edit current "Name" details, click on the arrow (>) icon.

STEP 5: Biographical Details

Check your **Personal Details**, update if applicable, click **Confirm** and **Next** to continue.

University of Cape Town Registration

Academic Assistance Help < Previous Next >

1 Introduction Visited

2 Declaration Complete

3 Additional Information Complete

4 Personal Details Complete

5 Biographic Details Complete

Step 5 of 14: Biographic Details

Demographic Details

Self Declared Race

Citizenship Details

| Country | Citizenship Status |
|--------------|--------------------|
| South Africa | SA Citizen |

Edit Details

*Self Declared Race

- African
- Chinese
- Coloured
- Indian
- No Information
- White

Cancel Save

To update/edit current items under the "Demographic Details" option, click on the drop-down arrow (>) icon to open. Once open, click on the desired item's arrow (>) icon to make changes.

STEP 6: Contact Details

Check your **Contact Details**, update if applicable, click **Confirm** and **Next** to continue.

University of Cape Town Registration

Academic Assistance Help < Previous Next >

1 Introduction Visited

2 Declaration Complete

3 Additional Information Complete

4 Personal Details Complete

5 Biographic Details Complete

6 Contact Details Complete

7 Addresses Not Started

8 Emergency Contacts Not Started

Step 6 of 14: Contact Details

All communication between UCT and a student is via the UCT email account.

Email

| Email | Type | Preferred |
|----------------------|----------|-----------|
| <input type="text"/> | | |
| psoft.test@uct.ac.za | Personal | ✓ |

Phone

| Phone | Type | Preferred |
|--------------------------|--------------|-----------|
| +27 <input type="text"/> | SA Cellular | ✓ |
| +27 <input type="text"/> | Home (Phone) | |

Confirm

To edit/delete/update "Email" and "Phone" items, click on the arrow (>) icon next to the appropriate field.

To add "Email" and "Phone" items, click on the plus (+) icon under the appropriate field.

STEP 7: Addresses

Check your **Addresses**, update if applicable, click **Confirm** and **Next** to continue.

To edit/delete/update “Address” items, click on the arrow (>) icon next to the appropriate field.

To add “Address” items, click on the plus (+) icon under the appropriate field.

STEP 8: Emergency Contacts

Check your **Emergency Contacts**, update if applicable, click **Confirm** and **Next** to continue.

In case no emergency contact details are captured, click on **Add Contact**

In case emergency contact details are captured, and you would like to add another, click on the plus (+) icon under the appropriate field.

To edit an emergency contact, click on the arrow (>) icon next to the appropriate field.

STEP 9: Communication Preferences

Check your **Communication Preference**, update if applicable, click **Save** and **Next** to continue

University of Cape Town Registration

Academic Assistance Help < Previous Next >

Complete

8 Emergency Contacts Complete

9 Communication Preferences Complete

10 Personal & Demographic Information Not Started

11 Holds Not Started

12 My Courses Not Started

Step 9 of 14: Communication Preferences Save

My Communication Preferences

Language English Method E-Mail

Communication Permissions

We cannot release your results to your parent/guardian or Fee Payer without your permission. Please indicate your preference below.

Parent Fee Payer

Parent Yes Fee Payer Yes

Email Address Email Address

To edit/update “Communication Preferences” items, click on the **drop-down arrow** next to the appropriate field.

STEP 10: Personal & Demographic Information

Read the **Personal & Demographics Information**, click **Confirm** and **Next** to continue.

University of Cape Town Registration

Academic Assistance Help < Previous Next >

Complete

8 Emergency Contacts Complete

9 Communication Preferences Complete

10 Personal & Demographic Information Complete

Step 10 of 14: Personal & Demographic Information Confirm

Personal, Demographic and Fee Payer information

Confirm that your information is correct

1. I have checked and updated my personal information and confirm that it is correct. Where I could not update a field with outdated personal information, I undertake to report this to the Faculty Office to be updated. I accept that if I do not do this I am in breach of rule G9.

2. I have checked the fee payer address on system and confirm that it is correct. Where it was not correct, I have updated it.

Agreement Date 12/12/2023

STEP 11: Holds

A “hold” or “Service Indicator” is placed on a student’s record in cases where specific items need to be resolved by you (the student) prior to selecting your courses for registration. As an example, this could include “Holds” on outstanding fee payments to be made. These “Holds” must be resolved first, before you can enter Step 12 to select your courses.

Check your **Holds**, resolve items if applicable, **click Confirm** and **Next** to continue.

WITH HOLDS

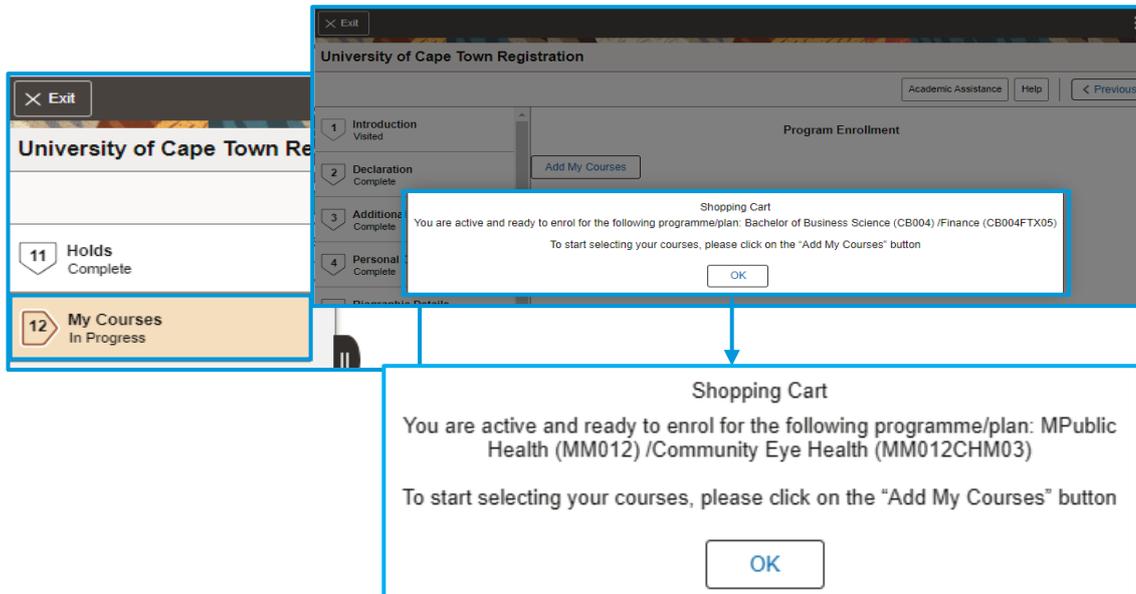
To resolve holds, click on the arrow (>) icon next to the appropriate field, read the instructions and follow the prompts. Once resolved, and holds have been lifted, click on **Confirm** and **Next** to continue.

WITHOUT HOLDS

If no holds are present, click **Confirm** and **Next** to continue.

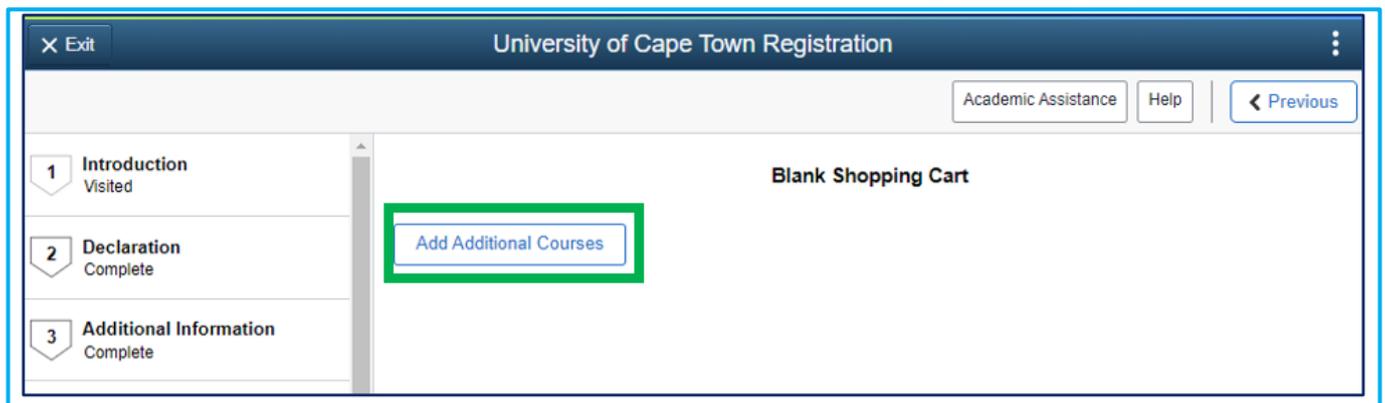
STEP 12: My Courses

Upon completing Steps 1-11, click on Step 12 (**My Courses**), a Pop-up Message will appear, displaying the relevant Active Programme and Plan. The message will provide instructions on where to add courses. Click **"OK"** to proceed



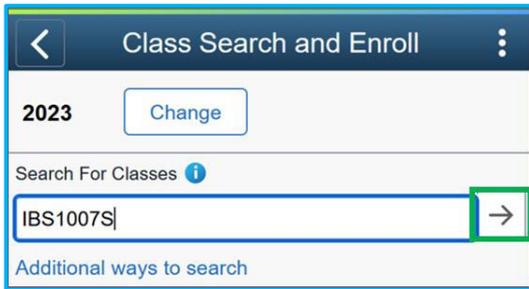
If at this point you want to change your programme, you will need to follow the Change of Curriculum (ACA09) process. As soon as your Change of Curriculum request has been actioned, you can finalise your Registration Process by continuing with Step 12.

Initiate the process of populating your registration shopping cart by clicking on the **"Add Additional Courses"** button.



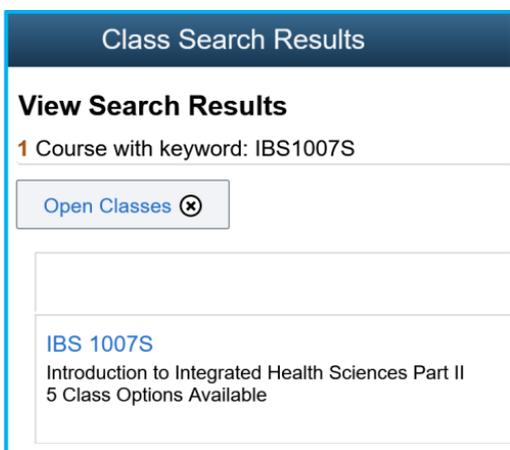


Search for the course you need to register for by typing the course code in the Search for Classes space and press Enter or use the Arrow to initiate the search.



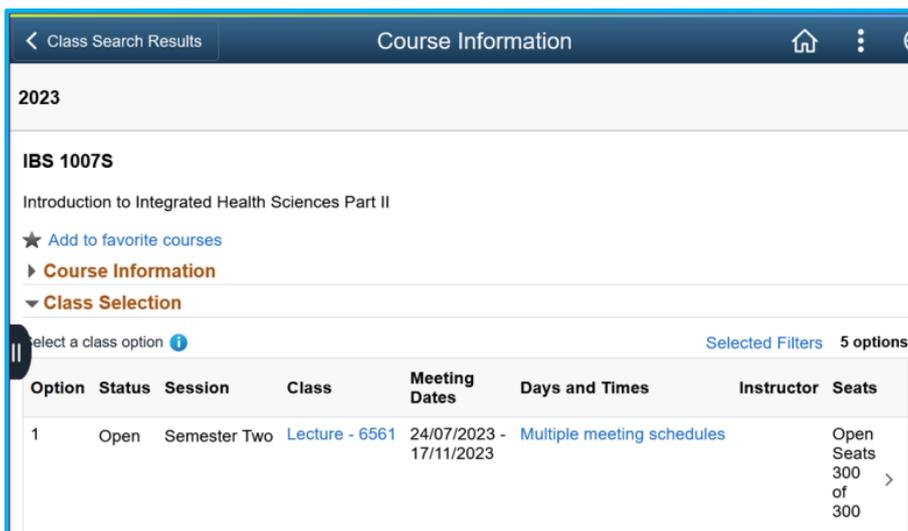
Please be aware that the arrow required to select a specific course is relatively small and located on the right-hand side of the search field.

The Class Search Results page will appear with the available course options. Click on the course you need to register for or on the **Arrow**.



Please be aware that the arrow required to select a specific course is relatively small and located on the right-hand side of the results field.

The Course Information page provide an overview of available Classes, Meeting Dates, Days and Times and number of Seats available for each option. Select the appropriate Option by clicking on the Arrow.



Tip: This system cannot identify class clashes during course selection. To help ensure that your classes do not overlap, keep a record of your choices, noting the days and timeslots in a calendar on your phone or a Word document.

Please be aware that the arrow required to select a specific course is relatively small and located on the right-hand side of the results field.



The Class Search and Enroll page will open. You need to Review Class Selection and click Next to confirm your selection.

Step 1 of 2: Review Class Selection Next >

You have selected

IBS 1007S Introduction to Integrated Health Sciences Part II

Option Status Open

| Class | Session | Meeting Dates | Days and Times | Seats |
|----------------|--------------|-------------------------|------------------------------------|-----------------------|
| Lecture - 6561 | Semester Two | 24/07/2023 - 01/09/2023 | Monday to Friday 8:00AM to 11:00AM | Open Seats 300 of 300 |
| | | 24/07/2023 - 01/09/2023 | Thursday 12:00PM to 1:00PM | |
| | | 11/09/2023 - 17/11/2023 | Monday to Friday 8:00AM to 11:00AM | |
| | | 11/09/2023 - 17/11/2023 | Thursday 12:00PM to 1:00PM | |

After confirming your selection, the Review and Submit section opens Click Submit to add your selection to the registration shopping cart

A **Pop up Message** will appear to ask if you are sure you want to submit your selection Click **Yes** to continue

Are you sure you want to submit?

Yes

No

After clicking yes, you will be taken back to your registration shopping cart. By clicking on Add Additional Courses, repeat the add additional courses steps, to add all the courses you are required to register for.

Select All

Add Additional Courses

Delete
Request Approval

Your Shopping Cart

| Select | Availability | Class | Description | Session | Days and Times | Room | Instructor |
|--------------------------|--------------|----------------|--|-----------------|--|------|------------|
| <input type="checkbox"/> | Open | Lecture - 6561 | IBS 1007S Intro to Integr Hlth Sci Pt 2 | Semester Two | More meeting details available | | |

After submitting your registration Service Request, a designated faculty staff member will review it. You will then be notified of the outcome and provided with additional instructions through email. Please be aware that once your shopping cart is submitted for review, you will not be able to make any changes.



You will be directed back to the registration **Your Shopping Cart** page. The status of your request will reflect Decision Pending.

The screenshot shows a web interface for a shopping cart. At the top right, there are two buttons: 'Select All' and 'Decision Pending'. The 'Decision Pending' button is highlighted with a green border. Below the buttons is the title 'Your Shopping Cart' and a table with the following columns: Select, Availability, Class, Description, Session, Days and Times, Room, Instructor, Units, Seats, and Preferences. The table contains three rows of course items, each with a checked checkbox in the 'Select' column and a 'More meeting details available' link in the 'Days and Times' column.

| Select | Availability | Class | Description | Session | Days and Times | Room | Instructor | Units | Seats | Preferences |
|-------------------------------------|--------------|-----------------|---|--------------|--------------------------------|------|------------|-------|-------|-------------|
| <input checked="" type="checkbox"/> | Open | Lecture - 6561 | IBS 1007S Intro to Integr Hlth Sci Pt 2 | Semester Two | More meeting details available | | | 35.00 | | |
| <input checked="" type="checkbox"/> | Open | Module - 6247 | IBS 2001S Special Study Module | Semester Two | More meeting details available | | | 16.00 | | |
| <input checked="" type="checkbox"/> | Open | Lecture - 13974 | PHY 1025F Physics 1025 | Semester One | More meeting details available | | | 18.00 | | |
| | | Lecture - 14563 | | | More meeting details available | | | | | |

You can click on the “Decision Pending” button to view comments made and attachments submitted.



Once the faculty staff member evaluated your registration request, you will receive communication via email. Depending on the decision made, the email contains instructions on what you need to do next. Below, examples of these email for the various statuses:

From: no-reply@uct.ac.za <no-reply@uct.ac.za>
Sent: Monday, 07 November 2022 23:56
To: Psoft Test <psoft.test@uct.ac.za>
Subject: UCT Curriculum Submission Incomplete

Dear

CURRICULUM SUBMISSION INCOMPLETE

Your proposed curriculum is incomplete. Please review it and make the necessary changes before submitting it again. You can refer to the following comments from your Academic Advisor if any.

Comments:
"Please add ECO 1110F to your selection as well - then I will approve."

Please open your registration task via the Tasks tile in PeopleSoft Self-Service and complete Step 12 again.

Push Back to Student Status: In cases where the faculty staff member requires you to complete further actions (e.g., adding/deleting courses/fixing clashes), follow the instructions as per the faculty staff member's email/comments and action the request. Once done, resubmit the registration approval request by click on the "Action Required by Student" button, adding a comment and saving the request.

From: no-reply@uct.ac.za <no-reply@uct.ac.za>
Sent: Tuesday, 08 November 2022 00:12
To: Psoft Test <psoft.test@uct.ac.za>
Subject: UCT Curriculum Submission Declined

Dear

CURRICULUM SUBMISSION DECLINED

Your proposed curriculum has been declined. Please review it and make the necessary changes before submitting it again. You can refer to the following comments from your Academic Advisor if any.

Comments:
"I cannot approve this request - Please make an appointment with me to discuss."

Please open your registration task via the Tasks tile in PeopleSoft Self-Service and complete Step 12 again.

Decline Status: In cases where the faculty staff member requires you to re-start your registration request, follow the instructions as per the faculty staff member's email/comments and action the request. Once done, submit the updated registration approval request by click on the "Request Approval" button, adding a comment and submitting the request.

From: no-reply@uct.ac.za <no-reply@uct.ac.za>
Sent: Tuesday, 08 November 2022 12:19
To: Psoft Test <psoft.test@uct.ac.za>
Subject: UCT Curriculum Submission Approved

Dear

CURRICULUM SUBMISSION APPROVED

Thank you for submitting your curriculum. It has been approved and you can continue to register.

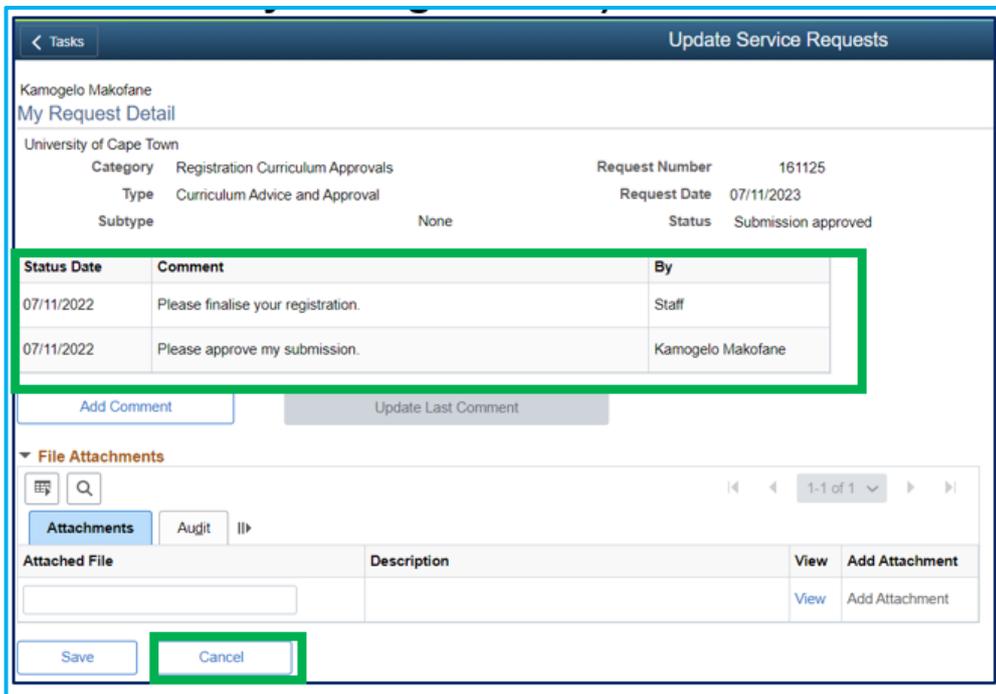
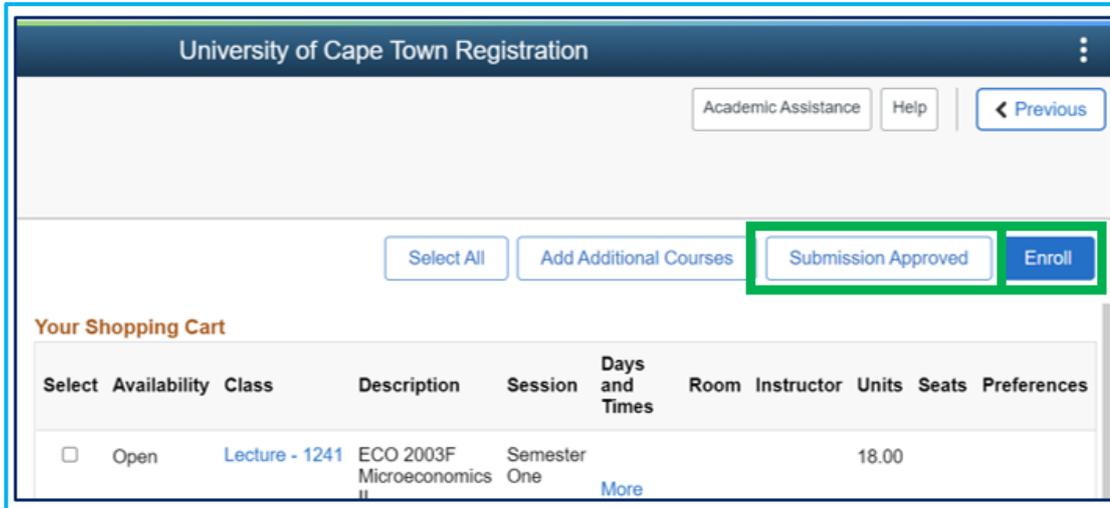
Please open your registration task via the Tasks tile in PeopleSoft Self-Service and click on the Enroll button available in Step 12. Note that any changes to your approved curriculum will require a new submission.

Once registered please also complete Steps 13 and 14.

Final Approval Status: In cases where the faculty staff member approved your submission, complete Step 12 by clicking on the "Enroll" button, as well as Step 13 and Step 14 to finalise your registration. Instructions on how to complete Steps 12- 14 and accessing your Proof of Registration, follow on the next pages.

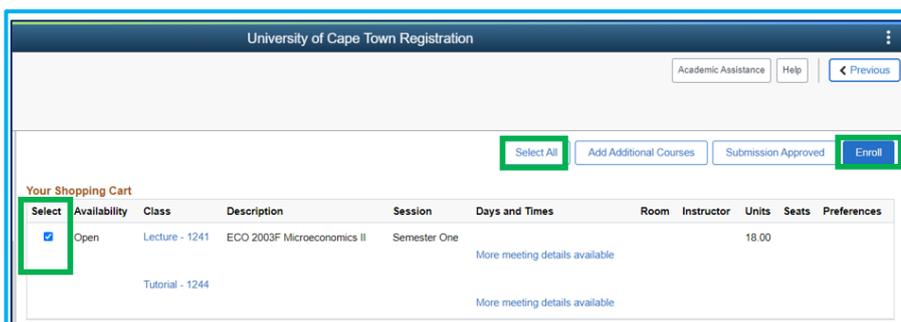


Once you receive final approval from the faculty, complete the following steps in your registration activity guide to finalise your registration.



In addition to the email notification that informs you of the status and comments on your request, by clicking on the "Submission Approved" button, you can access and view the comments made by the staff member.

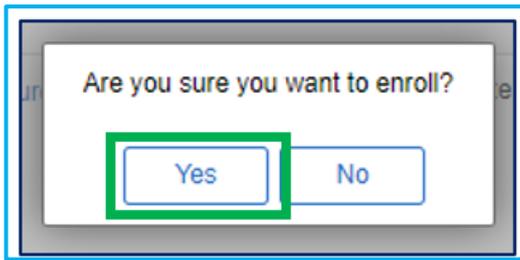
To finalise your registration, tick the boxes in the Select column next to each course on the Your Shopping Cart page OR click on the Select All button. Once all are selected, click on the Enroll button.



Please be aware that the arrow required to select a specific course is relatively small and located on the right-hand side of the results field.



A Pop-up Message appears, click Yes to continue.



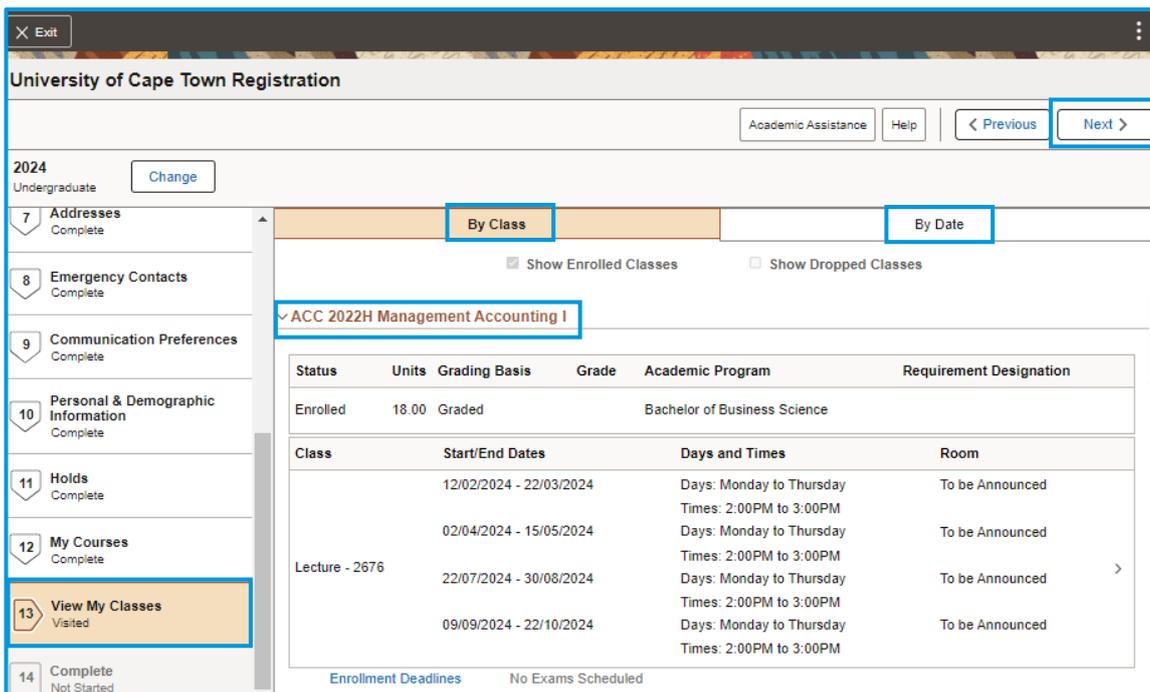
Upon clicking on the Enroll button, the list of courses you registered for will appear, with a positive or negative indicator. Click Next to view your schedule.



If for some reason, a courses could not be added to your schedule, please contact the faculty office to assist. After viewing your class enrolments, please remember to click next, and complete Steps 13 and 14 to finalise your registration

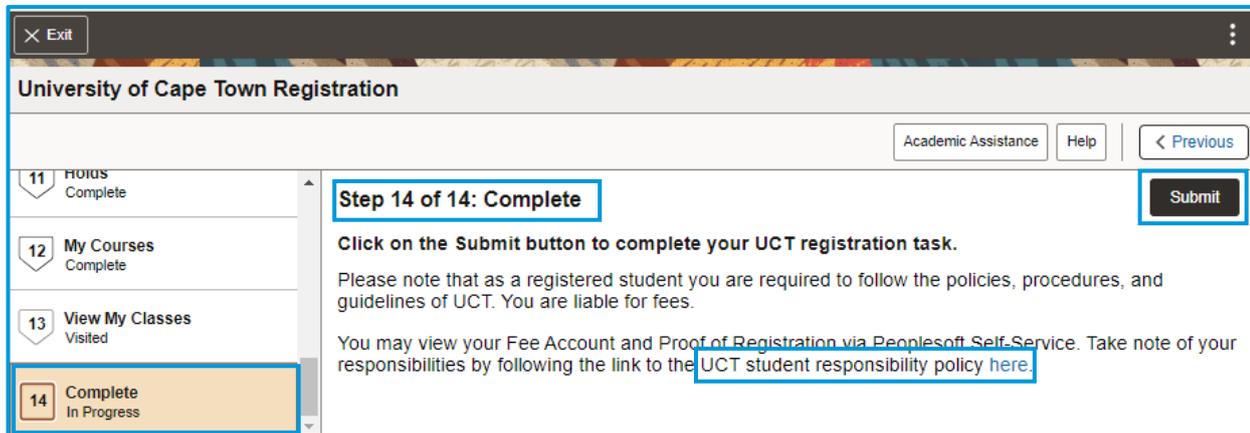
STEP 13: View My Classes

The **View My Classes** page opens. **View** details and **click Next** to continue.



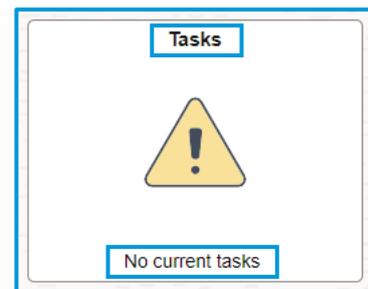
STEP 14: Complete

The **Complete** page opens (final step in the Registration Activity Guide). Read the information and click **Submit** to finalise your registration.



Upon clicking **submit**, you will automatically be re-directed to the “Student Home” page. The “Tasks” tile will now show “No current tasks”. This marks the end of your registration.

You are reminded again where you can view the UCT Student Responsibility Policy page.

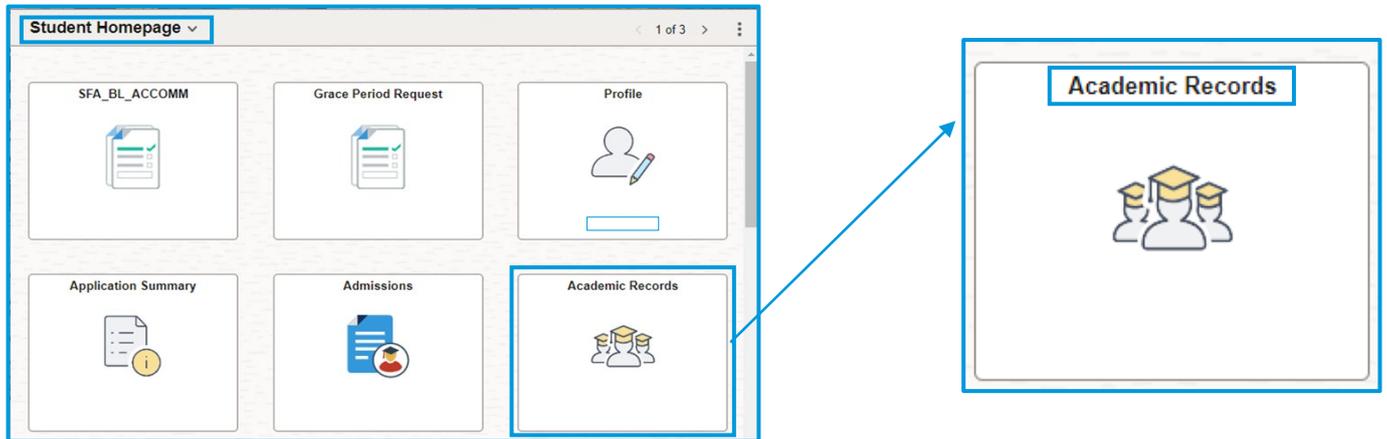


END OF REGISTRATION PROCESS

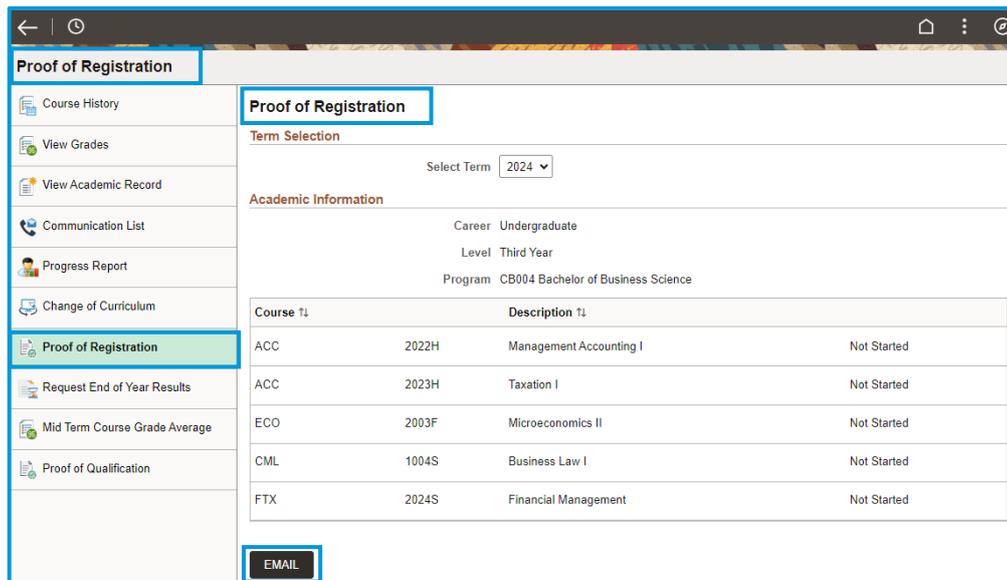
If you have successfully completed all steps, you are now registered for classes and can generate a proof of registration.

Proof of Registration

Go to your **Student Home** page and **click** on the **Academic Records** tile.



Click on the **Proof of Registration** tab on the left-hand side navigation



Select term and click **Email**