# **Faculty of Commerce**

Registration Activity Guide



**Undergraduate Student Guide** 







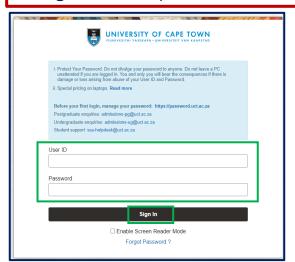
**Note:** To navigate to the specific items listed, click on the desired block.

How to Sign-in to PeopleSoft and Access Your "Registration Activity Guide"	
How to Complete Your "Registration Activity Guide"	
Step 1: Introduction	Step 8: Emergency Contacts
Step 2: Declaration	Step 9: Communication Preferences
Step 3: Additional Information	Step 10: Personal & Demographics Information
First-year Undergraduate Students - Questions	Step 11: Holds
Returning Undergraduate Students - Questions	Step 12: My Courses
Step 4: Personal Details	Programme Enrolment
Step 5: Biographic Details	Blank Shopping Cart
Step 6: Contact Details	Step 13: View My Classes
Step 7: Addresses	Step 14: Complete
How to Access Your Proof of Registration	



### How to Sign-in to PeopleSoft and Access Your "Registration Activity Guide"

1. Sign-in to PeopleSoft.





**Note:** Use the following link to access the PeopleSoft Student site:

https://studentsonline.uct.ac.za/

If you require assistance with resetting/updating your password, please contact the ICTS Help-desk or follow the link:

e: icts-helpdesk@uct.ac.za

t: +27 (0)21 650 4500

Link: https://password.uct.ac.za/

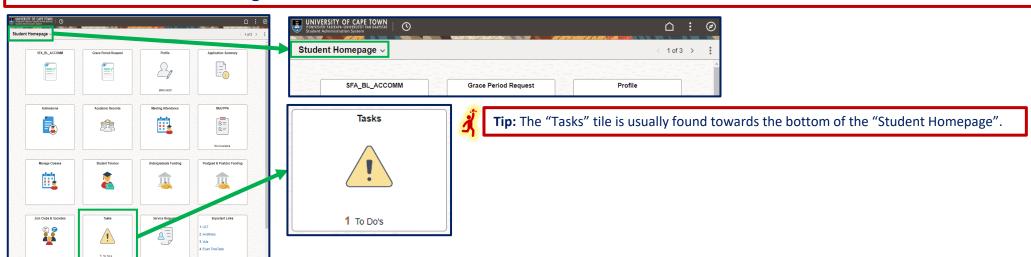


**Note:** If you experience any difficulties accessing and navigating the PeopleSoft student page, or any other steps in the registration process, please contact the SSS Student Support Help-desk:

e: sss-helpdesk@uct.ac.za

t: +27 (0)21 650 5227

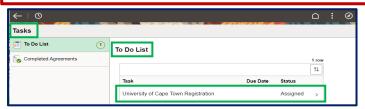
2. On the Student Home Page, click on the Tasks tile.



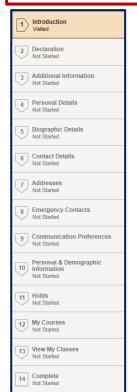


How to Sign-in to PeopleSoft and Access Your "Registration Activity Guide"

3. On the Tasks page To Do List, click on University of Cape Town Registration to open the Registration Activity Guide.



4. Upon clicking on the registration task, the Registration Activity Guide opens.





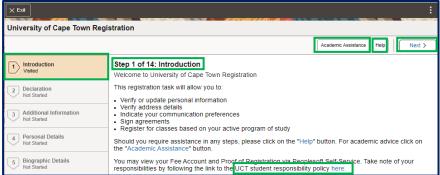
**Note:** The Registration Activity Guide has fourteen (14) steps to complete and finalise your registration. Steps are sequential and cannot be skipped. All steps need to be completed successfully. Refer to: "How to Complete Your Registration Activity Guide" for all steps and actions required.



**How to Complete Your "Registration Activity Guide"** 

**Step 1: Introduction** 

1. Read the Introduction and click Next to continue.

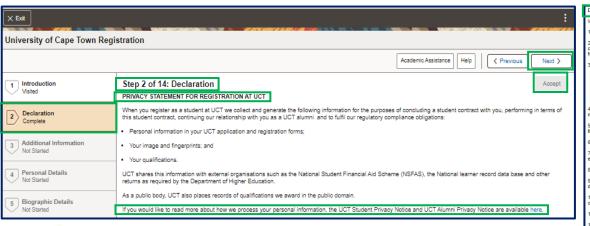


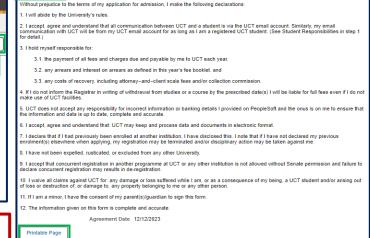


**Note:** The "Introduction" outlines important information regarding the structure and use of this activity guide, where to seek assistance (academically and technically), as well as the link to the UCT Student Responsibility Policy page.

### **Step 2: Declaration**

2. Read the Privacy Statement and Declaration information and click Accept and Next to continue.







Note: The Privacy Statement highlights important information regarding the use of Personal Information and UCT's compliance to POPIA. The Declaration contains important statements regarding your registration at UCT. It also highlights that all correspondence between you and the university is via your UCT email account.

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**Tip:** Once you "Accept" the Declaration, you can print this page for safe keeping.



### **How to Complete Your "Registration Activity Guide"**

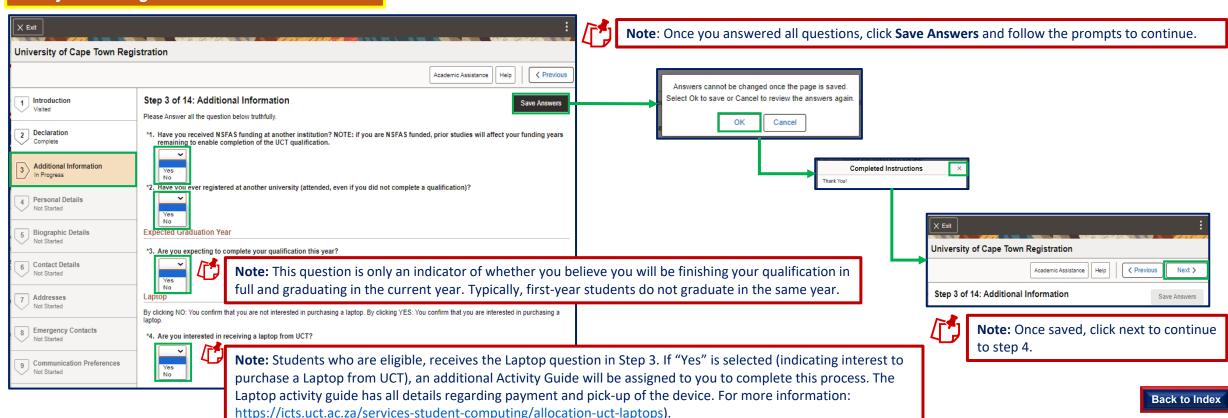
### **Step 3: Additional Information**

3. Additional information is required in this step. Complete the questions, Save Answers, and click Next to continue.



**Tip**: There are two sets of **questions**: One set for **First-year Students**, and one set for **Returning Students**. Depending on your year of study, you receive the questions relevant to you. **This slide deals with "First-year Undergraduate Students"**.

### First-year Undergraduate Students - Questions





**How to Complete Your "Registration Activity Guide"** 

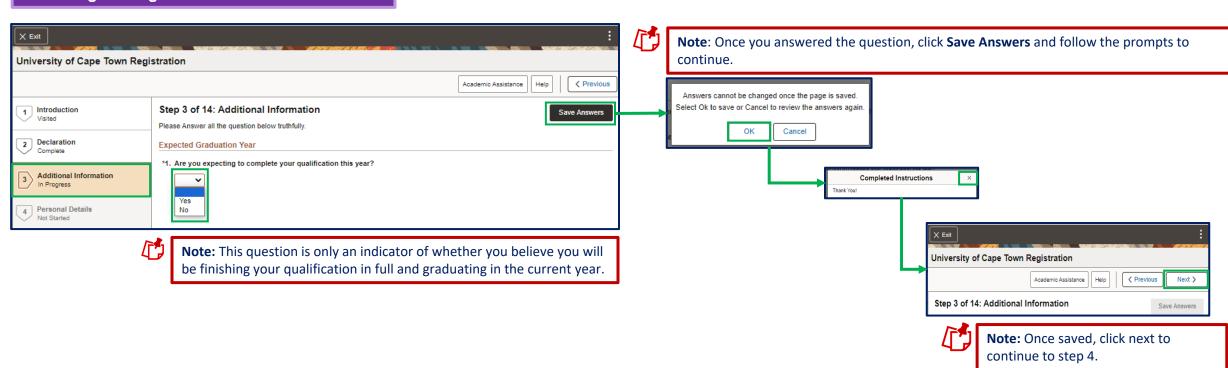
### **Step 3: Additional Information**

3. Additional information is required in this step. Complete the questions, Save Answers, and click Next to continue.



**Tip**: There are two sets of **questions**: One set for **First-year Students**, and one set for **Returning Students**. Depending on your year of study, you receive the questions relevant to you. **This slide deals with "Returning Students".** 

### **Returning Undergraduate Students - Questions**



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How to Complete Your "Registration Activity Guide"

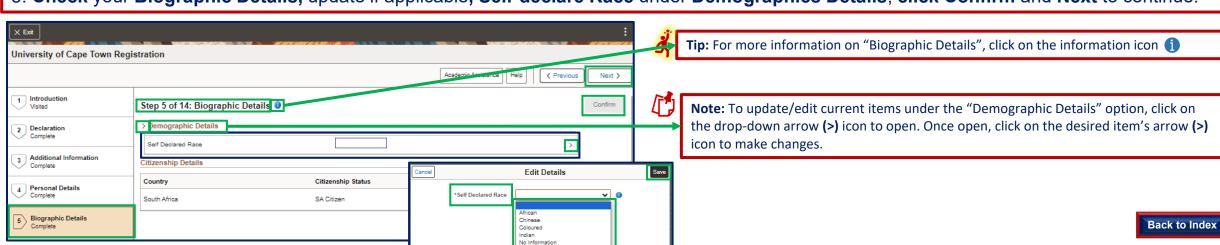
**Step 4: Personal Details** 

4. Check your Personal Details, update if applicable, click Confirm and Next to continue.



### **Step 5: Biographic Details**

5. Check your Biographic Details, update if applicable, Self-declare Race under Demographics Details, click Confirm and Next to continue.

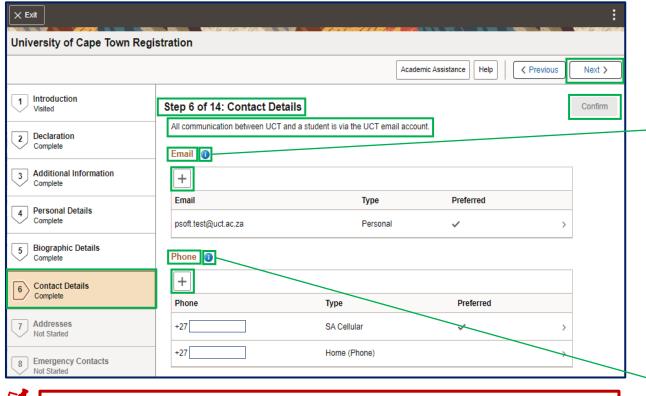




**How to Complete Your "Registration Activity Guide"** 

**Step 6: Contact Details** 

6. Check your Contact Details, update if applicable, click Confirm and Next to continue.



Below is a list of your email addresses. To add a new address, click Add an Email Address. Each address must have a unique type, and should be in the form of name@address.ext (e.g., jsmith13@mweb.com). The last type for which the Preferred checkbox has been selected will be saved in the system but all communication between UCT and a student is via the UCT email account. Similarly, my email communication with UCT will be from my UCT email account for as long as I am a registered UCT student. (See Student Responsibilities in step 1 for detail.)

Email

You only add a fee email address if it differs from your personal email address. This is the address to which your fee account will be sent. If you are receiving an external bursary DO NOT enter the sponsor's email details here. A copy of your sponsorship letter must be sent to the Fees Office on an annual basis and a copy of your account will be sent directly to your sponsor.

If you are receiving NSFAS / UCT funding enter the email address of the Fee Payer who will be paying your estimated family contribution.

You are ultimately responsible for your fee account being paid promptly.

**Tip:** For more information on "Phone" details, click on the information icon

**Tip:** For more information on "Email" details and correspondence between you and the university

via your UCT email account, click on the

information icon 👔

Phone

Below is a list of your phone numbers. To add a phone number, click Add a Phone Number. Each phone number must have a unique type. You may indicate your primary contact phone number by selecting the Primary Phone checkbox. If you select more than one checkbox, the last checkbox you selected will be saved as the Primary Phone Number.

You are allowed to add phone and fax numbers for Home, Term and Fee. You only add Term phone or fax numbers if it differs from your Home phone or fax numbers. Likewise you only add Fee phone or fax numbers if it differs from any of the above.

Please enter the phone number into the Telephone field starting with the dialling code followed by the number, for example 0215551234 or 0829993456. The system will automatically reformat the number. You are therefore not required to enter any spaces, slashes or brackets. Please do not use the Ext field.



**Note:** To edit/delete/update "Email" and "Phone" items, click on the arrow (>) icon next to the appropriate field.



**Note:** To add "Email" and "Phone" items, click on the plus (+) icon under the appropriate field.

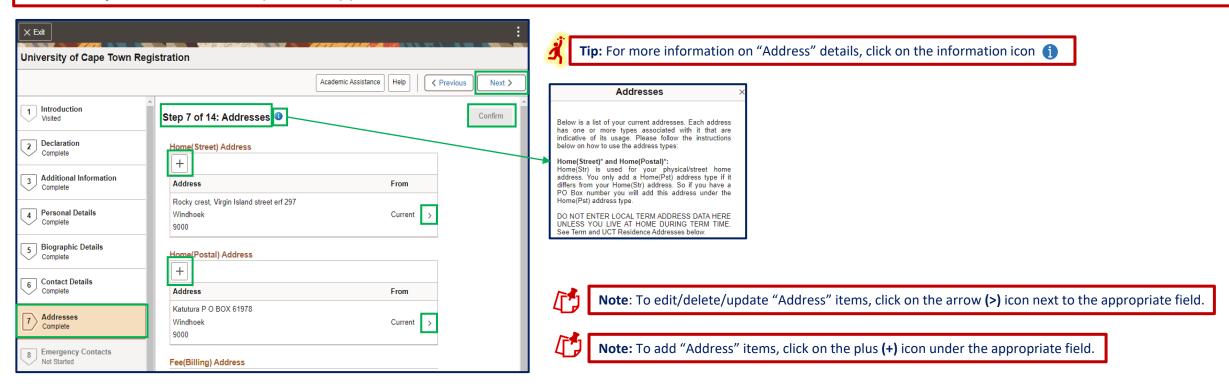
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**How to Complete Your "Registration Activity Guide"** 

### Step 7: Addresses

7. Check your Addresses, update if applicable, click Confirm and Next to continue.

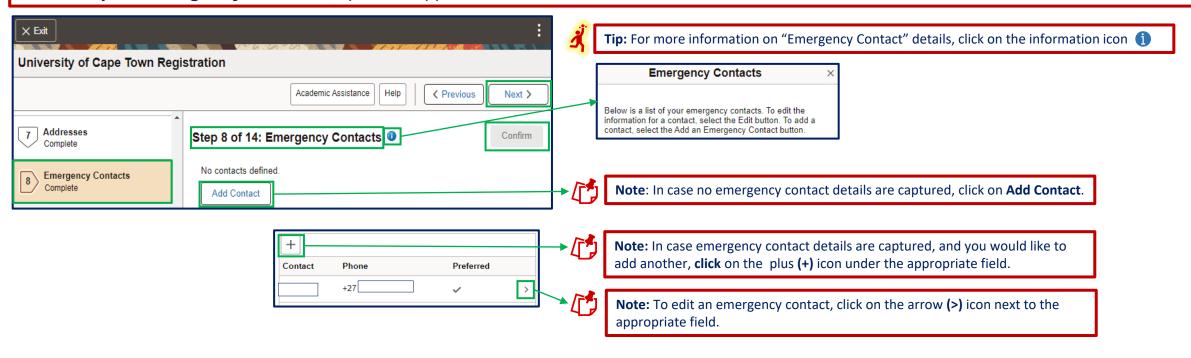




**How to Complete Your "Registration Activity Guide"** 

**Step 8: Emergency Contacts** 

8. Check your Emergency Contacts, update if applicable, click Confirm and Next to continue.

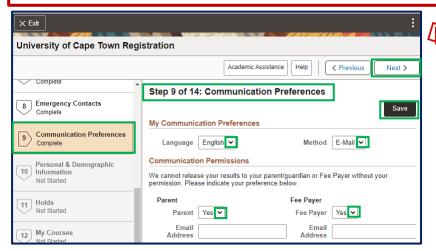




**How to Complete Your "Registration Activity Guide"** 

**Step 9: Communication Preferences** 

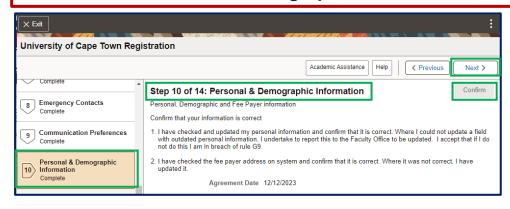
9. Check your Communication Preference, update if applicable, click Save and Next to continue.



Note: To edit/update "Communication Preferences" items, click on the drop-down arrow next to the appropriate field.

### **Step 10: Personal & Demographics Information**

10. Read the Personal & Demographics Information, click Confirm and Next to continue.



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**How to Complete Your "Registration Activity Guide"** 

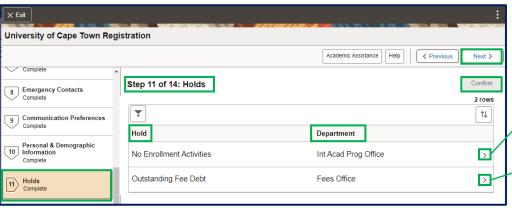
### Step 11: Holds

11. Check your Holds, resolve items if applicable, click Confirm and Next to continue.

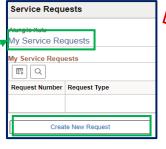


What is a "Hold": A "hold" or "Service Indicator" is placed on a student's record in cases where specific items need to be resolved by you (the student) prior to selecting your courses for registration. As an example, this could include "Holds" on outstanding fee payments to be made. These "Holds" must be resolved first, before you can enter Step 12 to select your courses.

#### With Holds

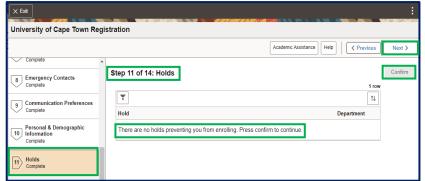






Note: To resolve holds, click on the arrow (>) icon next to the appropriate field, read the instructions and follow the prompts. Once resolved, and holds have been lifted, click on Confirm and Next to continue.

#### **Without Holds**





Note: If no holds are present, click Confirm and Next to continue.



### **How to Complete Your "Registration Activity Guide"**

### **Step 12: My Courses**



**Important:** Depending on the registration method assigned to your programme/plan of study, the interface you need to register on appears in Step 12. For undergraduate students in Commerce, you either register via Programme Enrolment (PE) or Blank Shopping Cart (BSC). See description of each method below.



**Programme Enrolment (PE):** Your curriculum is "unpacked" with the required course options, and rules of the programme to guide you to register for your courses. When clicking on the "Add My Courses" button, your "Education Planner" page appears for completion. By following the prompts and selecting the required courses, you can self-register without approval from the Faculty.



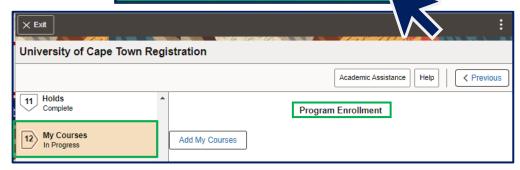
Blank Shopping Cart (BSC): You are required to "pack" your curriculum yourself (with the assistance of the Faculty Handbook and other sources). When clicking on the "Add Additional Courses" button, you are prompted to search and select the courses you need to register for and adding them to your registration list. Faculty approval is required and once granted, you can finalise Step 12.



Note: To find your method, click on Step 12 in your Registration Activity Guide. At the top of the page, your registration method is indicated (PE/BSC- screen shots below).

Once identified, click on the applicable option below to find the steps in this student guide you need to follow to complete Steps 12 on the system.

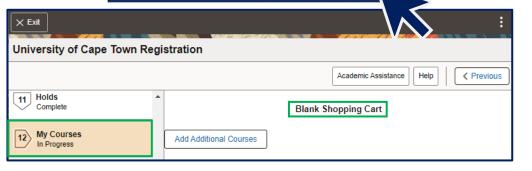
### **Programme Enrolment**





**Tip:** In the Faculty of Commerce, all first-year (first-time entering) students register via the Programme Enrolment method.

### Blank Shopping Cart





**Tip:** In the Faculty of Commerce, all returning undergraduate students register via the Blank Shopping Cart method.

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**How to Complete Your "Registration Activity Guide"** 

**Step 12: My Courses** 

12.1 Programme Enrolment

12.1.1 Click on Step 12. A pop-up message appears to notify you of the programme/plan you are active on to register for, and which prompt to click on to start selecting your courses. Click OK.





**Note - First-year Students:** If at this point you have not yet completed the "Choosing Your Degree" process, a pop-up message will appear to alert you. Exit the Registration Activity Guide and action your degree choice by using the "Choosing Your Degree" tile on the Student Home page. Once complete and updated, continue with Step 12.



**Note - All Students:** If at this point you want to change your programme/plan, you need to follow the Change of Curriculum (ACA09) process. As soon as your Change of Curriculum request has been actioned, you can finalise your Registration Process by continuing with Step 12.



**How to Complete Your "Registration Activity Guide"** 

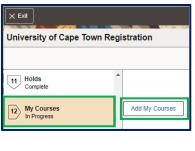
**Step 12: My Courses** 

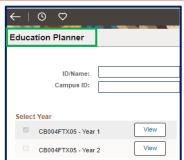
12.1 Programme Enrolment

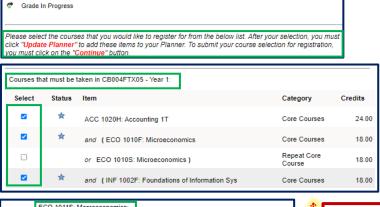
12.1.2 Click the Add My Courses button to open the Education Planner. Read the Instructions. Tick the appropriate boxes to select your Courses. Once all prompts are followed and all courses are selected, click Update Planner and Continue.

Ø Passed 

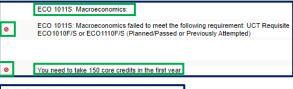
 X Not Passed 
 Ø Dropped 
 A Invalid Courselist

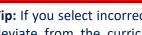






Tip: You can use the Handbook or the Curriculum List available on the Commerce Registration website to assist you in selecting the correct courses.





Tip: If you select incorrect courses, not adhere to course/ programme rules and/or deviate from the curriculum, a pop-up message or prompt will appear at the bottom of the screen. To resolve these, follow the instruction to clear the error.



Enrolled



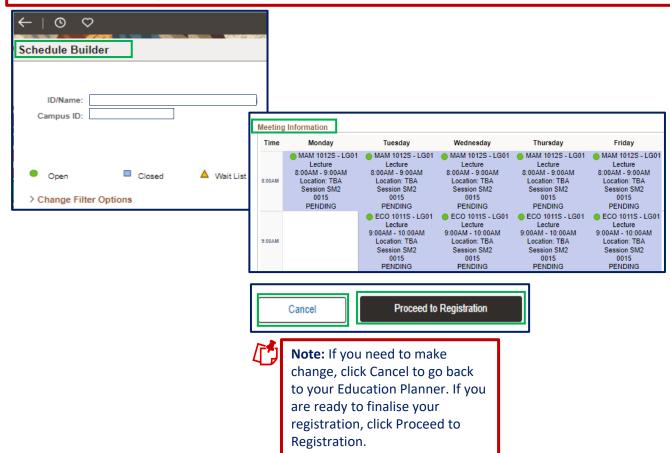


**How to Complete Your "Registration Activity Guide"** 

**Step 12: My Courses** 

**12.1 Programme Enrolment** 

12.1.3 On clicking Continue, the **Schedule Builder** renders. **Click Proceed to Registration** to finalise your shopping cart.



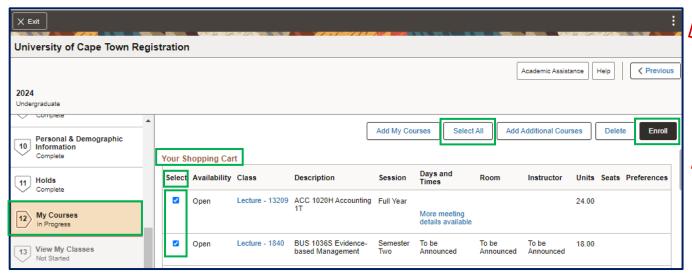


**How to Complete Your "Registration Activity Guide"** 

**Step 12: My Courses** 

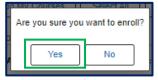
12.1 Programme Enrolment

12.1.4 As per your selection, all courses now show in Your Shopping Cart. Click on Select All and Enroll to finalise Step 12.





**Note:** Once you clicked "Select All" and "Enroll", a pop-up message appears to prompt you if you are sure that your want to register. Click "Yes" to continue.





**Tip:** In exceptional circumstances, you may request approval to deviate from the curriculum. To do this you may use the "Add Additional Courses" and/or "Delete" buttons. Follow the steps in the Blank Shopping Cart section to add and/or remove courses and follow the instructions to submit an approval request.

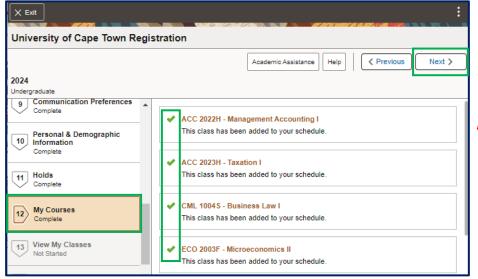


**How to Complete Your "Registration Activity Guide"** 

**Step 12: My Courses** 

12.1 Programme Enrolment

12.1.5 Once you clicked Enroll, the list of courses you are registering for appears with either a positive ✓ or negative ✗ indicator. Click Next to continue to Step 13.





### **Indicator Meanings:**

Class successfully added to your schedule.





**Note:** If for some reason, a course/courses could not be added to your schedule at this point, please contact the faculty office to assist in resolving this issue. Remember to still complete Steps 13 and Step 14 of your Registration Activity Guide, even if these issues appear unresolved. Once resolved, the courses will appear on your schedule and registration record.

**Programme Enrolment – End of Step 12. Continue to Step 13.** 



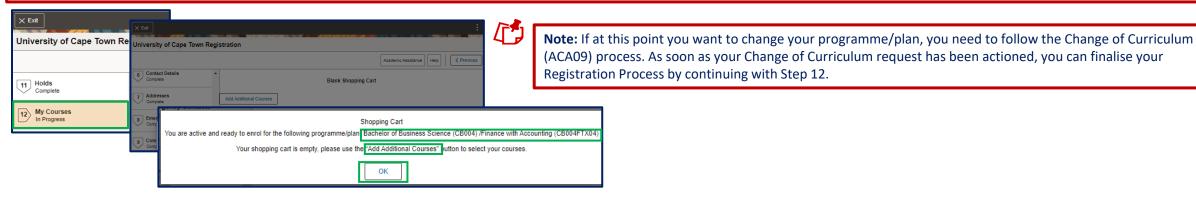


How to Complete Your "Registration Activity Guide"

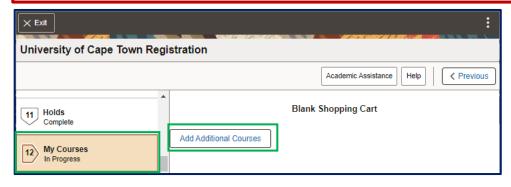
**Step 12: My Courses** 

12.2 Blank Shopping Cart

12.2.1 Click on Step 12. A pop-up message appears to notify you of the programme/plan you are active on to register for, and which prompt to click on to start selecting your courses. Click OK.



12.2.2 Click the Add Additional Courses button to open the course look-up page.





**How to Complete Your "Registration Activity Guide"** 

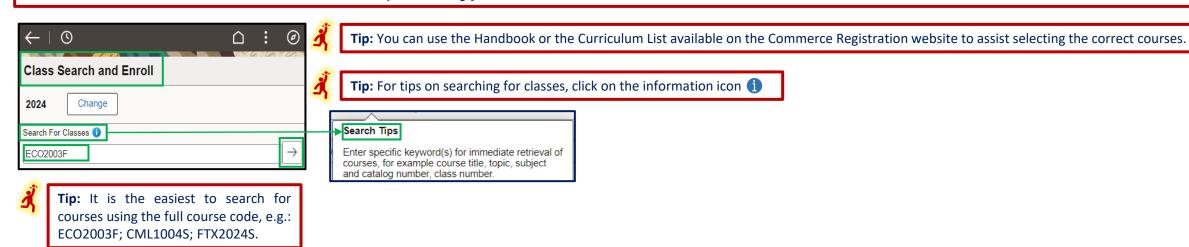
**Step 12: My Courses** 

12.2 Blank Shopping Cart

12.2.3 On the Select a Value page, click on the current year tab.



12.2.4 In the Class Search and Enroll component, type the Course Code in the Search for Classes field and click on the arrow to search.



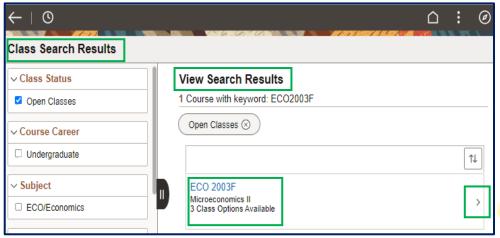


**How to Complete Your "Registration Activity Guide"** 

**Step 12: My Courses** 

12.2 Blank Shopping Cart

12.2.5 The Class Search Results page appears with available course options. Click the arrow (>) next to the applicable course to open.





**Tip:** The arrow to click on to select a specific course is quite small. It is on the right-hand side of the listed course.



**How to Complete Your "Registration Activity Guide"** 

**Step 12: My Courses** 

12.2 Blank Shopping Cart

on the "Lecture" or "Multiple

Meeting Schedules" links.

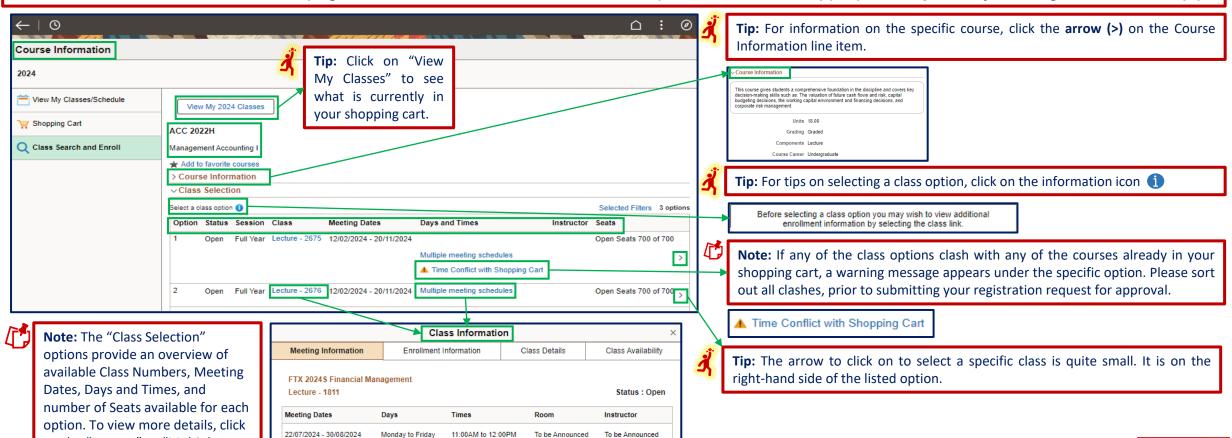
09/09/2024 - 22/10/2024

Monday to Friday

11:00AM to 12:00PM

To be Announced

12.2.6 On the Course Information page, review the details of the available options. Select the appropriate Option by clicking on the Arrow (>).



To be Announced

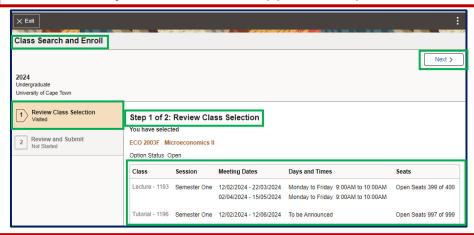


**How to Complete Your "Registration Activity Guide"** 

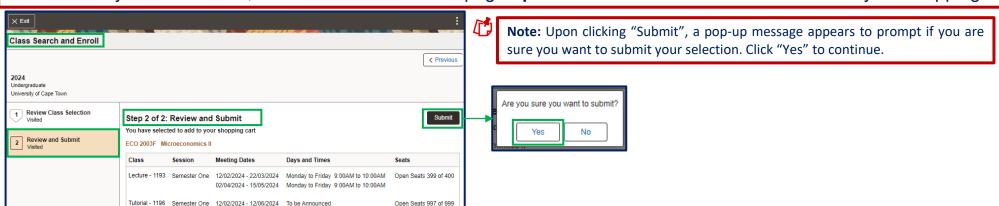
**Step 12: My Courses** 

12.2 Blank Shopping Cart

12.2.7 Once you selected the applicable option, the Review Class Selection page opens. Review and click Next.



12.2.8 Once you clicked next, the Review and Submit page opens. Click Submit to add the course to your shopping cart.



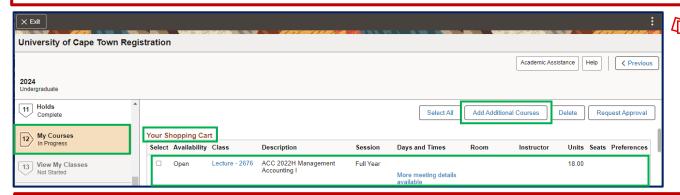


How to Complete Your "Registration Activity Guide"

**Step 12: My Courses** 

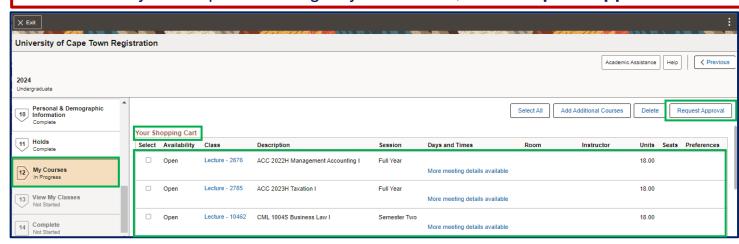
12.2 Blank Shopping Cart

12.2.9 As per your selection, the course now shows in **Your Shopping Cart**. To add another course, **click Add Additional Courses**. **Repeat steps 12.2.3 to 12.2.9** until **all required courses** are **added** to your shopping cart.



**Note:** If you are a returning student, aside from selecting the courses you need to register for in the particular year, also remember to add the courses you failed/dropped in the previous year. Be mindful of rules of progression and pre-/co-requisite rules that might apply and make your selection accordingly.

12.2.10 Once you completed adding all your courses, click Request Approval.



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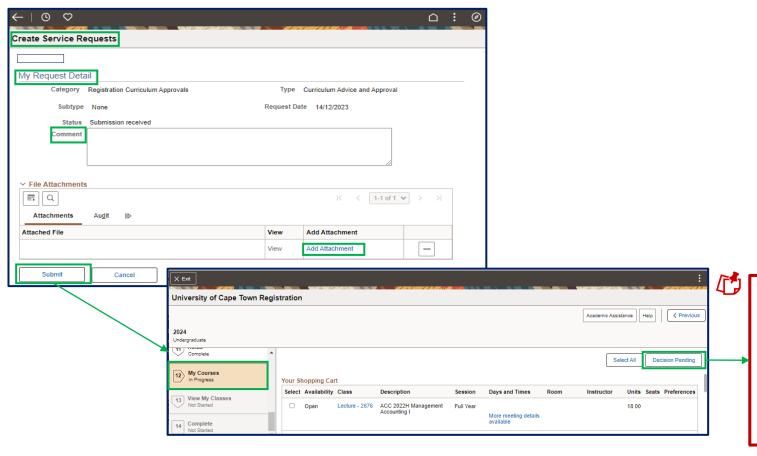


**How to Complete Your "Registration Activity Guide"** 

**Step 12: My Courses** 

12.2 Blank Shopping Cart

12.2.11 The Create Service Requests page opens. Leave a comment and or add an attachment (if applicable) and click Submit.



**Note:** Upon submission, you are re-directed to the registration shopping cart page, reflecting the status "Decision Pending". This means your request is allocated to a faculty staff member for review and approval. Note, you are not able to make changes to your shopping cart once it is submitted for review. Once a decision is made, the outcome and further instructions are sent via email. The status bar on your registration shopping cart page (Step 12) also indicates the updated status as per the email.



**How to Complete Your "Registration Activity Guide"** 

**Step 12: My Courses** 

12.2 Blank Shopping Cart

12.2.12 Upon receiving the updated status on your registration request, follow the instructions and complete actions as requested.



Important: Three (3) statusses are applicable and explained: 1.) Action Required by Student; 2.) Declined; and 3.) Final Approval. This slide deals with "Action Required by Student".



### **Action Required by Student**

From: no-reply@uct.ac.za <no-reply@uct.ac.za>
Sent: Monday, 07 November 2022 23:56
To: Psoft Test <psoft.test@uct.ac.za>
Subject: UCT Curriculum Submission Incomplete

Dear

CURRICULUM SUBMISSION INCOMPLETE

Your proposed curriculum is incomplete. Please review it and make the necessary changes before submitting it again. You can refer to the following comments from your Academic Advisor if any.

Comments:
"Please add ECO 1110F to your selection as well - then I will approve."

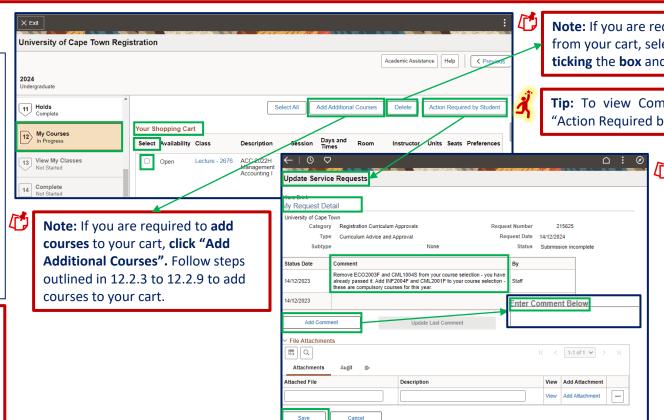
Please open your registration task via the Tasks tile in PeopleSoft Self-Service and complete Step 12 again.

Sincerely

**A**E

**UCT Registration** 

Meaning and Action Required: The reviewer requires you to complete further actions (e.g., adding/deleting courses/fixing clashes). Follow the instructions as per the reviewer's comments and action the request. Resubmit the registration approval request by clicking on "Action Required by Student", add a comment and save the request.



**Note:** If you are required to **delete courses** from your cart, select the applicable course by **ticking** the **box** and **click "Delete".** 

**Tip:** To view Comments in Step 12, click on "Action Required by Student".

Note: Once you actioned the reviewer's request, resubmit your registration request for approval, by clicking on "Action Request by Student", add a Comment, and click Save. Upon resubmission, your status reflects as "Decision Pending" again.

Back to Inde



**How to Complete Your "Registration Activity Guide"** 

**Step 12: My Courses** 

12.2 Blank Shopping Cart

12.2.12 Upon receiving the updated status on your registration request, follow the instructions and complete actions as requested. (continue)

applicable course

by ticking the box

and click "Delete".



Important: Three (3) statusses are applicable and explained: 1.) Action Required by Student; 2.) Declined; and 3.) Final Approval. This slide deals with "Declined".

Additional Courses".

outlined in 12.2.3 to

courses to your cart.

Follow steps

12.2.9 to add



### **Declined**

From: no-reply@uct.ac.za <no-reply@uct.ac.za>
Sent: Tuesday, 08 November 2022 00:12
To: Psoft Test <psoft.test@uct.ac.za>
Subject: UCT Curriculum Submission Declined

Dear

CURRICULUM SUBMISSION DECLINED

Your proposed curriculum has been declined. Please review it and make the necessary changes before submitting it again. You can refer to the following comments from your Academic Advisor if any.

Comments:
"I cannot approve this request - Please make an appointment with me to discuss."

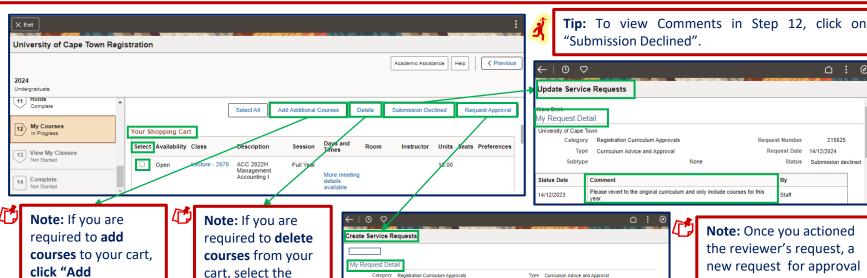
Please open your registration task via the Tasks tile in PeopleSoft Self-Service and complete Step 12 again.

Sincerely



**UCT Registration** 

Meaning and Action Required: The reviewer requires you to re-start your registration request. Follow the instructions as per the reviewer's comments and action the request. Submit the updated registration approval request by clicking on "Request Approval", add a comment and submit the request.



E Q

Attached File

the reviewer's request, a new request for approval must be submitted. Click Request Approval, add a Comment, and click Submit. Upon submission, your status reflects as "Decision Pending".

1-1 of 1 🗸

Back to Index



How to Complete Your "Registration Activity Guide"

**Step 12: My Courses** 

12.2 Blank Shopping Cart

12.2.12 Upon receiving the updated status on your registration request, follow the instructions and complete actions as requested. (continue)



Important: Three (3) statusses are applicable and explained: 1.) Action Required by Student; 2.) Declined; and 3.) Final Approval. This slide deals with "Final Approval".

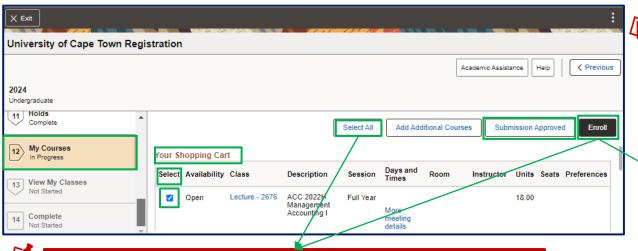


#### **Final Approval**

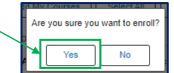
From: no-reply@uct.ac.za <no-reply@uct.ac.za> Sent: Tuesday, 08 November 2022 12:19 To: Psoft Test psoft.test@uct.ac.za> Subject: UCT Curriculum Submission Approved Dear CURRICULUM SUBMISSION APPROVED Thank you for submitting your curriculum. It has been approved and you can continue to register. Please open your registration task via the Tasks tile in PeopleSoft Self-Service and click on the Enroll button available in Step 12. Note that any changes to your approved curriculum will require a new submission. Once registered please also complete Steps 13 and 14. Sincerely **UCT Registration** 



Meaning and Action Required: The reviewer approved your submission. Complete Step 12 by clicking "Select All" and "Enroll".



Note: If you accidently forget to "Select" the courses you are registering for, a pop-up message will appear to remind you to do so.



Note: Once you clicked "Select All" and "Enroll", a pop-up message appears to prompt you if you are sure that your want to register. Click "Yes" to continue.

Please ensure you click and select all checkboxes next to each course and then click on the "Enroll" button to finalise your registration. OK

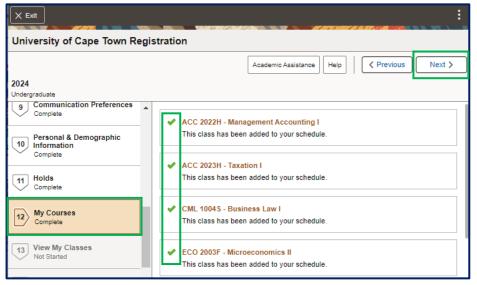


**How to Complete Your "Registration Activity Guide"** 

**Step 12: My Courses** 

12.2 Blank Shopping Cart

12.2.13 Once you clicked Enroll, the list of courses you are registering for appears with either a positive ✓ or negative ✗ indicator. Click Next to continue.





Class successfully added to your schedule.

Class not added to your schedule (with reason why not: e.g., class not open, capacity reached).



**Note:** If for some reason, a course/courses could not be added to your schedule at this point, please contact the faculty office to assist in resolving this issue. Remember to still complete Steps 13 and Step 14 of your Registration Activity Guide, even if these issues appear unresolved. Once resolved, the courses will appear on your schedule and registration record.

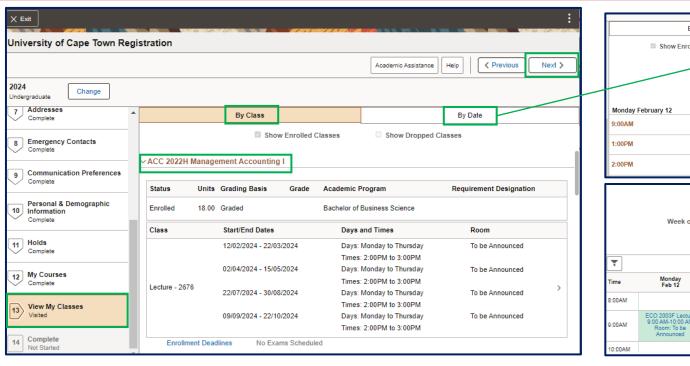


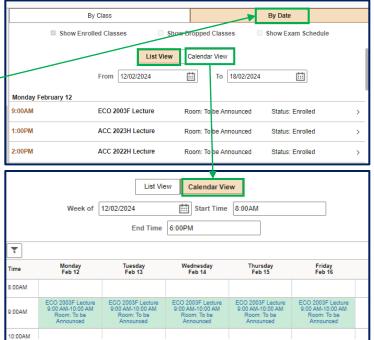


**How to Complete Your "Registration Activity Guide"** 

**Step 13: View My Classes** 

13. The View My Classes page opens. View details and click Next to continue.



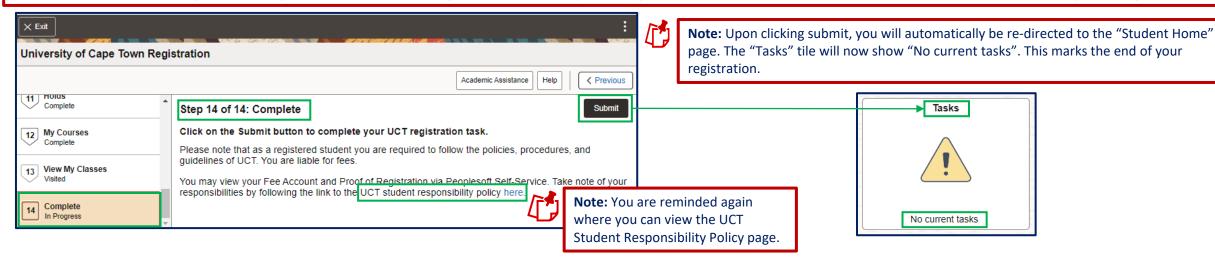




**How to Complete Your "Registration Activity Guide"** 

**Step 14: Complete** 

14. The Complete page opens (final step in the Registration Activity Guide). Read the information and click Submit to finalise your registration.

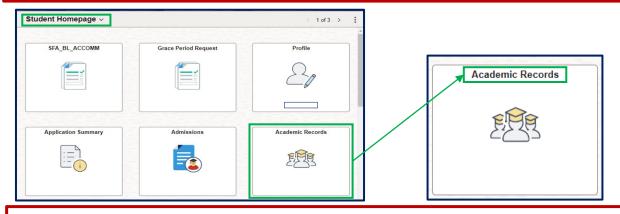


**End of Registration Process** 



### **How to Access Your Proof of Registration**

1. Go to your **Student Home** page and **click** on the **Academic Records** tile.



2. Click on the Proof of Registration tab on the left-hand side navigation.

