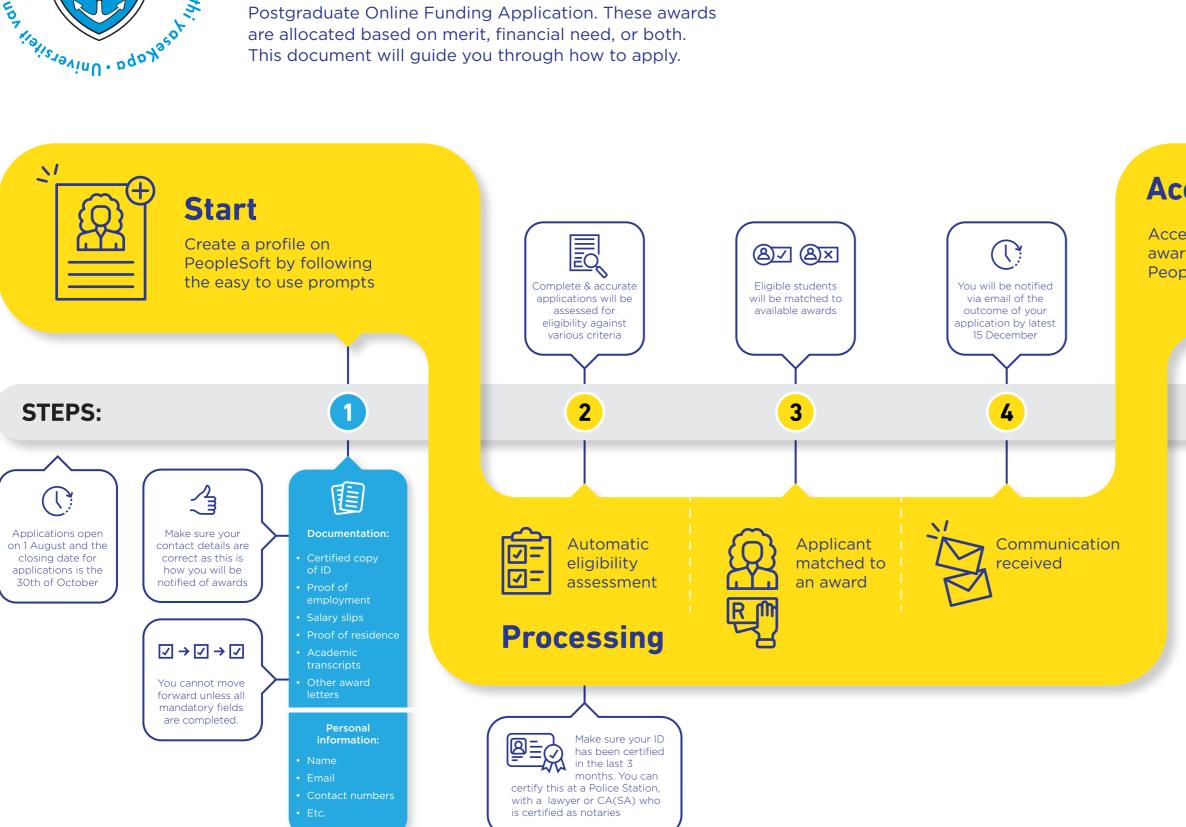
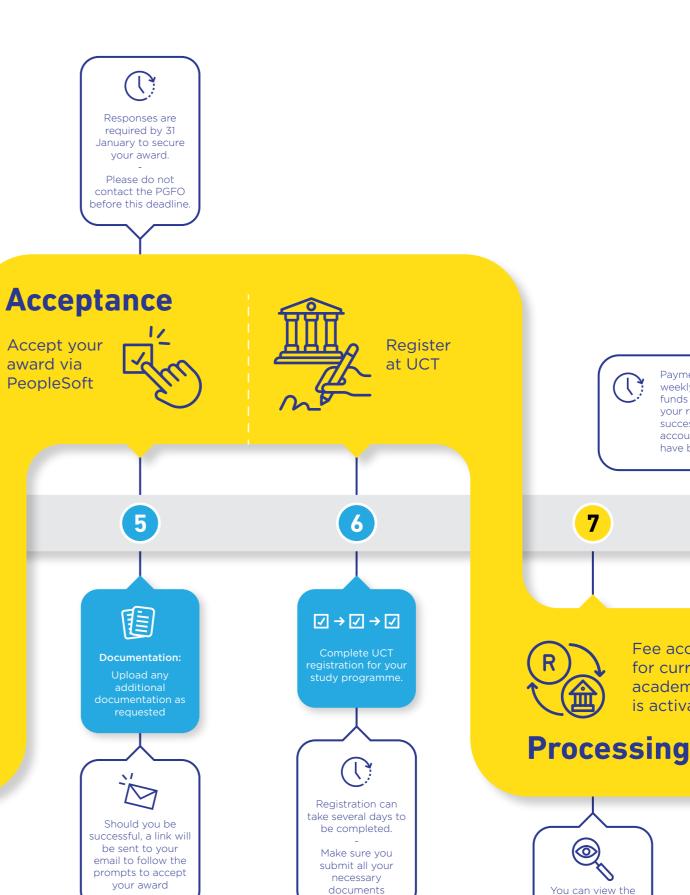


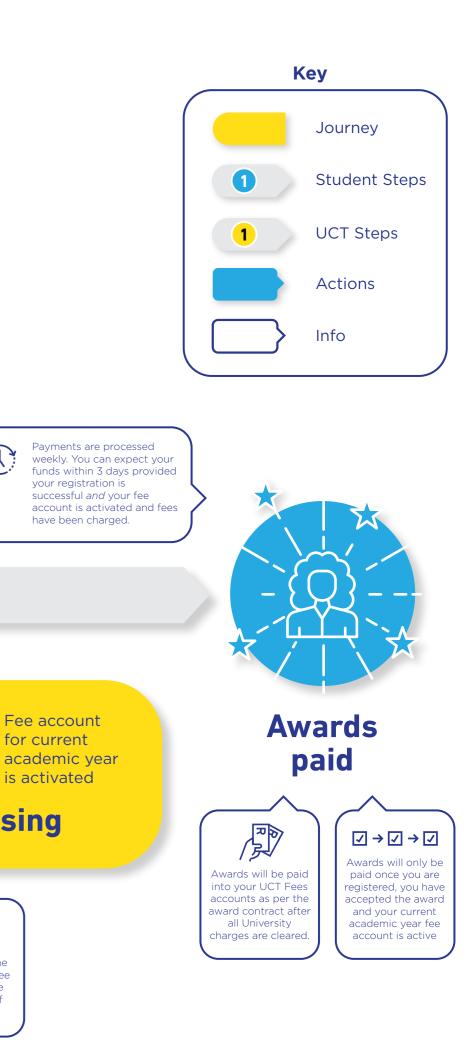
# **Postgraduate Financial Aid**

A step-by-step guide of the process

UCT allocates a variety of postgraduate funding awards for South Africans and permanent residents through the







Fee account

for current

is activated

status of your Fee

Account on the

PeopleSoft self service portal

# **Postgraduate Financial Aid**



# How do I know what I am eligible for?

UCT manages many awards and funds within the financial aid process. The eligibility for these awards differ. Depending on the information you upload, the system will determine your eligibility for various awards and match your application accordingly. You do not need to worry about which financial aid awards you are eligible for, the system does this for you.

# Why is my document not being accepted?

Make sure you are uploading an accepted file type. These are listed on the portal. There is no size limit but large files may cause system or browser timeout. You can compress your documents to reduce the file size.

# Which documents do I need to upload?

The online application page will list the required documents that need to be uploaded. Please note that if documents require certification, the certification needs to be no older than 3 months. You can get documents certified at a police station or by a notary (e.g. lawyer or registered CA(SA).)

# How long does the Postgraduate Financial Aid application process take?

The application process opens annually on the 1st of August and the application portal closes on 31 October. You will be notified of the outcome of your application by 31 January. Please do not contact the PGFO before this date. Successful awards will result in a payout within 3 days of successful registration at UCT, fee account activation and acceptance of an award.

# What is the deadline for Financial Aid applications?

The application process opens annually on 1 August and the application portal closes on 31 October. No late applications will be accepted so please ensure you submit on time.

# Can I hold other awards along with a Financial Aid award?

Yes, you can hold multiple awards subject to the concurrency rules. Click this link to see if you qualify:





### Where will my award be paid?

Your award will be paid into your UCT Fee Account in line with the contract. The amount paid will be after all University charges are cleared.

### Where can I get help on how to apply for financial aid?

There are a number of useful tools to assist you in completing your online application. These include an online tutorial and in person training sessions:



### Can I appeal the Financial Aid decision?

Postgraduate students can submit an appeal based on legitimate reasons, as agreed by the Postgraduate Studies Funding Committee, which include:

- a. Request reassessment of the online funding application for changed financial circumstances
- b. Exemption from rule to hold awards concurrently
- c. extension of funding tenure
- d. Request to hold funds that exceed maximum award limit
- e. Deferral of award, and
- f. Change to programme of study.

The appeals form is available on the website (see link below). Completed appeals forms should be submitted to the Postgraduate Funding Office on PGAppeals@uct.ac.za. No appeals based on missed deadlines or late applications will be considered.



**Please note:** the decision on your appeal is final, please do no re-appeal.

**Please note:** No appeal for Financial Aid support is available for advanced diplomas, postgraduate certificates, and postgraduate diplomas. No appeal is available for international and refugee fee debt.