



## Transport policy and planning

### Case study of the Jak Lingko initiative and lessons for Cape Town

#### transport affordability for low-income communities

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The research for this report was conducted as a Masters Dissertation based on a request for such research by Organising for Work.

This summary report shares the Abstract of the dissertation and the link for an infographic showcasing its survey data.

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## Abstract

This paper explores the themes of transport affordability for low-income communities and transport integration, paying particular attention to the implementation of the Jak Lingko initiative in Jakarta. The paper pays special attention the fare integration between the microbus service and bus rapid transit (BRT) service in Jakarta and what impact this has had in terms of enhancing access to subsidised transport services.

The Jak Lingko initiative has resulted in enhanced affordability by reducing the overall cost of multi-modal journeys; increased ridership on the Transjakarta BRT service and improved the quality and value of the microbus service. Given the similarities between Jakarta and Cape Town, namely an integrated transport agenda, a large population of low-income residents, a modern bus-rapid transit (BRT) system and a paratransit transport service liken to the local minibus taxi, Cape Town can therefore gain some useful insights based on what Jakarta has been able to accomplish.

The study adopts a passenger perspective, looking closely at fare policy and includes a survey of public transport users from low-income communities in Cape Town. The survey results found that the use of unsubsidised transport services was high with 86% of respondents using the minibus taxi for travel. For low-income communities on the urban periphery, minibus taxis are often the only readily available mode of transport but are also the most expensive as they are not subsidised. Compounding this issue are the long travel distances to urban centres which further increases travel costs. A primary aim of the paper was to highlight how multidimensional transport integration can reconnect low income communities to subsidised transport services which enhance affordability, promote access to opportunity and mitigate against costs associated with long multimodal journeys.

## Infographic

The infographic, showing data from OfW members surveyed about the impact of high transport costs on them, is an online dashboard and can be found at the following link:

[https://public.tableau.com/views/CasestudyoftheJakLingkoinitiativeandlessonsforCapeTown/Story1?:language=en&:display\\_count=y&publish=yes&:origin=viz\\_share\\_link](https://public.tableau.com/views/CasestudyoftheJakLingkoinitiativeandlessonsforCapeTown/Story1?:language=en&:display_count=y&publish=yes&:origin=viz_share_link)